

Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2026 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2026 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It

- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2026 CoC Program Competition on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants; and
- Frequently Asked Questions

1A-1. CoC Name and Number: TX-500 - San Antonio/Bexar County CoC

1A-2. Collaborative Applicant Name: South Alamo Regional Alliance for the Homeless

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Haven for Hope

1B. Coordination and Engagement–Accountable Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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- Frequently Asked Questions

1B-1.	Accountable Structure and Participation.	
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In the chart below for the period from June 1, 2025 to May 31, 2026:

1.	select 'Yes' or 'No' in the chart below if the entity listed participated in CoC meetings or select 'Nonexistent' if the entity does not exist in your CoC's geographic area, and
2.	enter the number of persons on the board for each category where you answered 'Yes' in the Participated in CoC Meetings column.

You must click Save at the bottom of the form before entering the number of persons for each category where you answered 'Yes'.

	Entity	Participated in CoC Meetings	Number of Board Members
1.	Affordable Housing Developer(s)	Yes	1
2.	CDBG/HOME/ESG Entitlement Jurisdiction(s)	Yes	3
3.	Certified Community Behavioral Health Clinic (CCBHC)	Yes	2
4.	Community Mental Health Center (CMHC)	Yes	1
5.	Disability Advocate(s)	Yes	3
6.	Disability Service Organization(s)	Yes	2
7.	Emergency Medical Services (EMS)/Crisis Response Team(s)	Yes	2
8.	Employment Assistance Program(s) (e.g., Local Workforce Development, American Job Center)	Yes	1
9.	Faith-based Organization(s)	Yes	9
10.	Homeless or Formerly Homeless Person(s)	Yes	10
11.	Hospital(s)	Yes	3
12.	Other Primary Healthcare Provider(s) (e.g., Federally Qualified Health Center, Healthcare for the Homeless)	Yes	2
13.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	
14.	Law Enforcement	Yes	3
15.	Local Court Systems, Including Specialty Courts (e.g., Mental Health Court, Drug Court, Care Court)	Yes	3
16.	Local Government Staff/Official(s)	Yes	3

17.	State Government Staff/Official(s)	Yes	2
18.	State or Local Elected Public Official(s)	Yes	3
19.	Local Jail(s)	Yes	2
20.	Mental Health Service Organization(s)	Yes	1
21.	Mental Illness Advocate(s)	Yes	1
22.	Organization(s) led by and serving people with disabilities	Yes	1
23.	Other homeless subpopulation advocate(s)	Yes	2
24.	Other nonprofit homeless assistance provider(s)	Yes	18
25.	Other social service provider(s)	Yes	6
26.	Public Housing Agencies	Yes	2
27.	Recovery Housing or Sober Living Provider(s)	Yes	3
28.	School Administrators/Homeless Liaison(s)	Yes	1
29.	School District(s)	Yes	2
30.	Street Outreach Team(s)	Yes	5
31.	Substance Abuse Advocate(s)	Yes	1
32.	Substance Abuse Service Organization(s)	Yes	1
33.	Universities	Yes	3
34.	Veteran Serving Organization(s)	Yes	3
35.	Agencies Serving Survivors of Human Trafficking	Yes	2
36.	Victim Service Provider(s)	Yes	3
37.	Domestic Violence Advocate(s)	Yes	4
38.	Other Victim Service Organization(s)	Yes	1
39.	State Domestic Violence Coalition	No	
40.	State Sexual Assault Coalition	No	
41.	Youth Advocate(s)	Yes	5
42.	Youth Homeless Organization(s)	Yes	6
43.	Youth Service Provider(s)	Yes	5
44.	Other Homeless Assistance Provider(s)	Yes	4
45.	Local Business or Chamber of Commerce or a Member of a Business Improvement District	Yes	3
	Other: (limit 50 characters)		
46.			
47.			

1B-2.	Open Invitation for New Members.	
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Describe your CoC's transparent process (e.g., communicated to the public on the CoC's website) to invite new members to join the CoC at least annually.

(limit 2,500 characters)

TX-500 maintains an open and transparent process for inviting new members to join the Alliance to House Everyone, the CoC's broad membership body, locally referred to as the Alliance Advisory Board (AAB). The Alliance currently includes more than 90 organizations across San Antonio and Bexar County.

At least annually, the CoC issues an open invitation for new members to join the Alliance. The invitation and membership application are publicly available on Close to Home's website and is promoted throughout the CoC's full geographic area of San Antonio and Bexar County through Alliance newsletters, community communications, and outreach to community partners. Information on how to join the Alliance is also included in every community presentation delivered by Close to Home. A QR code linking directly to the membership application is also distributed to community organizations, including faith-based organizations, in all community presentations, for public posting and distribution.

The CoC also actively recruits Alliance participants throughout the year through partner meetings, social media, community events, Hunger & Homeless Awareness Week, and the annual Point-in-Time (PIT) Count. For example, during the annual PIT Count, the CoC conducts broad community outreach to recruit volunteers and participating organizations, providing an opportunity to introduce new community members to the Alliance and invite continued participation beyond the Count. Organizations and individuals do not have to be current homeless service providers or recipients of CoC funding to participate. Interested organizations and individuals may contact Close to Home year-round to learn more about the Alliance and to join.

This process ensures that the invitation to join the CoC is transparent, publicly available throughout the CoC's geographic area, and conducted at least annually, while year-round outreach continually creates opportunities for new organizations and individuals to join.

1B-3.	CoC's Strategy to Solicit and Consider Opinions on Preventing and Ending Homelessness.	
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Describe your CoC's transparent process (e.g., communicated to the public on the CoC's website) to solicit and consider opinions regarding the CoC's general performance, strategies, and priority setting process from a broad array of individuals and organizations that have knowledge of homelessness or an interest in preventing or ending homelessness in the CoC's geographic area.

(limit 2,500 characters)

TX-500 solicits and considers input on CoC performance, strategies, and priorities through the Alliance to House Everyone governance and planning structure, which includes more than 90 organizations representing homeless services, housing, government, healthcare, behavioral health, education, victim services, public housing, workforce, philanthropy, business, faith-based organizations, and people with lived expertise.

Input is solicited throughout the year through the Alliance Advisory Board (AAB), Homeless Strategic Plan Advisory Board (HSPAB), Lived Expertise Advisory Board (LEAB), Youth Action Board (YAB), CoC Board, committees and subcommittees, surveys, planning and listening sessions, public meetings, and the public Item for Committee Consideration process. LEAB and YAB provide direct input from people with current or past experiences of homelessness.

Input directly informs the development of the Five-Year Community Plan and Annual Action Plan (AAP). The annual AAB CEO Roundtable identifies system needs, organizational commitments, partnerships, and potential strategies. HSPAB brings together funding partners, including the City of San Antonio, Bexar County, United Way, and Texas Department of Housing and Community Affairs (TDHCA), to consider priorities, resources, and funding gaps. Draft plans are posted for public comment, and feedback is considered before final plans are presented to the CoC Board.

Performance also informs priority setting. The Performance Subcommittee conducts quarterly evaluations of progress toward annual objectives and key results using the Homelink Performance Report (HPR), Pathways to Progress client and frontline feedback, and relevant contextual information. Findings, implementation challenges, and identified gaps inform adjustments to strategies, priorities, and future AAPs.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
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Describe your CoC's transparent process to accept and consider proposals from organizations that have not previously received CoC Program funding including faith-based organizations.

(limit 2,500 characters)

TX-500 maintains a transparent, open process for accepting and considering proposals from organizations that have not previously received CoC Program funding, including faith-based organizations. The local CoC Program funding opportunity, application materials, eligibility requirements, deadlines, and review and selection process are publicly posted on SARA's (dba Close to Home's) website. The opportunity is also distributed through Alliance newsletters and social media and shared with the City of San Antonio, Bexar County, and other community partners to reach organizations beyond existing CoC-funded providers. Public materials specifically encourage new applicants to apply. When a new agency joins the Alliance, they are also encouraged to apply and share with their contacts.

To support organizations new to CoC Program funding, Close to Home holds an open bidders/grant conference and provides office hours and technical assistance throughout the local competition. New applicants receive individualized technical assistance to review CoC Program requirements, project eligibility, application requirements, and the local competition process. These supports help ensure organizations unfamiliar with CoC funding have the information and assistance needed to submit a proposal.

All eligible proposals received by the established deadline, including proposals from organizations that have not previously received CoC Program funding, are accepted and considered through the same established local competition. Applications are reviewed and scored by an Independent Review Team using published scoring criteria and procedures. The CoC Board approves the final project ranking, notifies applicants of selection decisions, makes an appeals process available, and publicly posts the final priority listing.

For the FY2026 competition, nine organizations that had not previously received CoC Program funding submitted proposals, including one faith-based organization. This demonstrates that the CoC's public outreach and applicant-support process successfully reached organizations beyond existing CoC-funded providers.

1B-5	Plan for Comprehensive Strategies for Reducing Homelessness.
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Describe how your CoC will incorporate comprehensive strategies for reducing homelessness, including interventions in 42 U.S.C. 11386b(d) and other targeted projects for specific subpopulations, by providing a plan to address a gap in the CoC's current homelessness system.

(limit 2,500 characters)

TX-500 uses quantitative and qualitative data to identify system gaps and develop strategies for reducing homelessness. Homelink data and the monthly Homelink Performance Report (HPR) are combined with quarterly Pathways to Progress client and frontline feedback, provider surveys, and strategy sessions with CoC-funded partners to identify gaps and solutions. Findings identified behavioral health/substance use treatment, income/employment instability, system navigation, and appropriate service intensity as barriers to housing stability.

These findings and predictive analysis of future system demand inform the Five-Year Community Plan and strategies to prevent entry, shorten the crisis, and sustain housing. Strategies incorporate interventions identified in 42 U.S.C. 11386b(d) as well as prevention/diversion, coordinated outreach/crisis response, behavioral health and substance use treatment, employment, benefits and income supports, housing-focused case management, and stabilization. Strategies address veterans, youth and young adults, survivors of domestic violence, older adults, families, and people with high-acuity needs.

The Homeless Response Action Plan (HRAP), initiated through the 2026 Annual Action Plan and continuing in 2027, demonstrates implementation for unsheltered homelessness. HRAP includes a by-name approach, intensive outreach, multidisciplinary case conferencing, defined pathways to services and housing, and development of ACT capacity with fidelity to the model for people requiring intensive behavioral health treatment.

Quantifiable measures include first-time and unsheltered homelessness, Date of Engagement, movement through housing pathways, treatment/service connections, employment and non-employment income, housing stability, and returns to homelessness. Results are monitored monthly and evaluated quarterly by the Performance Subcommittee.

Specific activities, annual targets, responsible partners, and completion dates are established through the Annual Action Plan; 2027 activities begin in January, and Five-Year Plan outcomes are targeted for 2031. Funding includes HUD CoC Program, City of San Antonio and Bexar County investments, and HRAP funding through the San Antonio Housing Trust, USAA, and VIA Metropolitan Transit. The CoC Board oversees implementation, with strategies assigned to governance bodies and implementation partners, and HSPAB coordinating funding alignment.

1B-5a Confirmation of Plan Coverage.

Select 'Yes' or 'No' in the chart below to indicate whether your narrative in question 1B-5 addresses the following aspects of your plan to address a gap in the CoC's current homelessness system.

1. Identifies the gap, using data or stakeholder feedback	Yes
2. The strategy to address the needs of all relevant subpopulations	Yes
3. Sets quantifiable performance measures	Yes

4. Identifies timelines for the completion of specific tasks	Yes
5. Identifies specific funding sources for planned activities	Yes
6. An individual or body responsible for overseeing implementation of specific strategies	Yes

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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- Frequently Asked Questions

1C-1.	Treatment and Recovery Services—On-site Substance Use Treatment Availability.	
	You must upload the List of TH/RRH/PSH Projects and Treatment Providers with On-Site Substance Use Treatment attachment to the 4A. Attachments Screen.	
	What percent of your TH/RRH/PSH projects have substance use treatment available on site?	17%

If you are a rural CoC, describe what substance use treatment is available in your CoC and how people you serve access those services.

(limit 2,500 characters)

N/A

1C-1a. Treatment and Recovery Services—Outpatient Treatment for Mental Health and Substance Use Disorders.

Describe how your CoC partners with, or has projects that provide, outpatient treatment for mental health and substance use disorders with a range of appropriate levels of care, psychosocial interventions, medication management, suicide prevention, and recovery supports.

(limit 2,500 characters)

TX-500 partners with behavioral health, healthcare, substance use treatment, and recovery providers through the Alliance to connect people experiencing homelessness to outpatient treatment based on their needs and appropriate level of care. Partners include the Center for Health Care Services (CHCS), UT Health San Antonio, University Health, San Antonio Behavioral Healthcare Hospital, Warriors Heart, Street Medicine, the U.S. Department of Veterans Affairs (VA), and other community treatment and recovery providers.

CHCS is a primary behavioral health partner and provides outpatient mental health and substance use services, including psychiatric assessment and treatment, individual and group therapy, psychosocial rehabilitation, case management, medication management, stabilization, substance use treatment, and recovery services. CHCS also operates a 24-hour Crisis and Substance Use Helpline providing access to crisis and suicide-prevention services and connections to appropriate levels of care.

CHCS participates in the CoC's Outreach & Access (O&A) Subcommittee, Homeless Response System Advisory Committee (HRSAC), and weekly community case conferencing. Through case conferencing, CHCS and homeless response providers identify behavioral health needs, coordinate referrals and treatment connections, and address barriers affecting progress toward housing and stability.

Additional Alliance healthcare, behavioral health, substance use, recovery, and veteran-serving partners provide specialized treatment and recovery options. Homelink providers assess participant needs and coordinate referrals and connections to appropriate treatment and recovery services as part of the participant's housing and service plans.

1C-1b. Treatment and Recovery Services—Peer Support and Recovery Navigation.

Describe how your CoC partners with, or has projects that provide access to, peer recovery specialists or other forms of peer support and recovery navigation.

(limit 2,500 characters)

TX-500 partners through the Alliance to House Everyone with behavioral health, substance use treatment, recovery, healthcare, and homeless service providers that provide access to peer recovery specialists, peer support, trauma-informed care, and recovery navigation. CHCS provides formal peer services delivered by people with lived experience, including individual and group peer support, recovery skill development, advocacy, behavioral health navigation, and connections to community resources. CHCS also provides veteran peer support through the Military Veteran Peer Network.

Additional Alliance partners expand access to peer-based support. Corazon San Antonio integrates peer recovery support and recovery navigation into services for people experiencing homelessness, including connections to substance use treatment and higher levels of care when needed. Form Communities operates a peer-powered mental health recovery model through the San Antonio Clubhouse, supporting social connection, skill development, employment and education goals, and navigation to needed services. UT Health San Antonio's behavioral health system also incorporates state-certified peer specialists into outpatient behavioral health services. Haven for Hope, the CoC's largest emergency shelter, also prioritizes hiring staff with lived experience and incorporates peer support into its services for people experiencing homelessness.

Peer and recovery resources are connected to the broader homeless response system through outreach and service coordination and community case conferencing. CHCS's participation in weekly case conferencing provides an additional mechanism for identifying people who would benefit from behavioral health, peer, or recovery supports and coordinating connections to services.

TX-500 is also expanding peer support within its housing pathways. Building on the Lived Expertise Advisory Board, Pathways to Progress for qualitative input, and existing Alliance peer-support capacity, planned 2027 strategies include an intentional role for people with lived expertise in supporting engagement, navigation, housing stability, and connection to treatment and recovery resources.

1C-1c. Treatment and Recovery Services—Connecting Individuals Experiencing Serious Mental Illness with the Services Necessary to Promote Stability.

Describe how your CoC identifies individuals experiencing Serious Mental Illness and connects them with the services necessary to promote stability, such as Assertive Community Treatment teams and other models that combine intensive care coordination and assertive outreach with comprehensive treatment.

(limit 2,500 characters)

TX-500 identifies individuals experiencing Serious Mental Illness (SMI) through Homelink assessment, street outreach, shelter and provider engagement, community case conferencing, and behavioral health partners. Outreach efforts utilize person-centered, trauma-informed approaches that prioritize trust-building and ongoing engagement. When behavioral health needs are identified, providers coordinate referrals to the Center for Health Care Services (CHCS), Bexar County's Local Mental Health Authority, and other healthcare and behavioral health partners for assessment and connection to appropriate care.

CHCS provides a direct bridge between the homeless response and behavioral health systems through evidence-based and recovery-oriented services. CHCS's federally funded Projects for Assistance in Transition from Homelessness (PATH) program, located at Haven for Hope, serves individuals experiencing or at risk of homelessness who have SMI or co-occurring disorders through outreach, engagement, care coordination, and connection to behavioral health and mainstream services. PATH staff utilizes trauma-informed, strengths-based practices that support engagement and access to care. CHCS also operates an Integrated Wellness Clinic and other behavioral health programs at Haven for Hope, increasing access to treatment within a centralized homeless services campus.

For individuals requiring intensive intervention, CHCS operates Assertive Community Treatment (ACT) and Forensic Assertive Community Treatment (FACT) teams. ACT is a nationally recognized evidence-based practice that provides multidisciplinary, community-based treatment and support for individuals with serious mental illness. Operating with fidelity to the ACT model, these teams deliver behavioral health treatment, medication management, crisis intervention, care coordination, benefits assistance, and housing stabilization support using trauma-informed and recovery-oriented approaches.

Additional intensive coordination is available through the Program for Intensive Care Coordination (PICC), a multi-agency, multidisciplinary model for individuals with high-acuity needs, and through STRAC/STCC behavioral health response partnerships.

The Homeless Response Action Plan (HRAP) prioritizes evidence-based ACT services for individuals experiencing unsheltered homelessness with SMI who require intensive outreach and care coordination to support recovery and housing stability.

1C-1d. Treatment and Recovery Services—Coordination with Providers in Connection with Drug or Other Specialty Courts.

Identify at least one partnership the CoC has with a provider or entity providing services in connection with Drug Courts and other specialty courts serving individuals with mental and substance use disorders, Assisted Outpatient Treatment (AOT) programs, and inpatient civil commitment.

(limit 500 characters)

TX-500 partners with Bexar County Community Court and Haven for Hope to serve individuals experiencing homelessness with justice-system involvement. Community Court provides a trauma-informed specialty court pathway that helps eligible participants address low-level legal issues while engaging in shelter, behavioral health, and substance use treatment, housing, and supportive services. Haven for Hope coordinates services and connections to treatment and housing for participants.

Describe how your CoC coordinates with the provider or entity identified above to support housing stability and movement towards independence, including by leveraging court orders.

(limit 2,500 characters)

TX-500 partners with Bexar County Community Court and Haven for Hope to serve individuals experiencing homelessness with justice-system involvement.

Community Court utilizes a trauma-informed, person-centered approach that recognizes the impact of homelessness, trauma, behavioral health conditions, and system involvement on an individual's ability to achieve stability. Participants are engaged through supportive problem-solving, individualized service planning, and connections to services to address underlying needs. By bringing legal, behavioral health, housing, and service providers together in one setting, Community Court reduces barriers to accessing care and promotes sustained engagement.

Through Homelink, participants can be assessed for housing resources and connected to coordinated entry, shelter, case management, behavioral health treatment, and mainstream benefits. This coordination reduces system fragmentation, supports continuity of care, and ensures individuals are not required to navigate multiple systems independently. Homelink also facilitates referrals, care coordination, housing navigation, and prioritization for housing interventions, helping participants address barriers to stability and long-term recovery.

The program includes a track for participants with mental health or substance use needs. It uses a pretrial diversion model that allows participants to complete court requirements while engaging in community-based services. Core requirements include participation in shelter programming, treatment, counseling, community service, and other activities that support stability and self-sufficiency. Successful completion may result in dismissal of eligible charges, reducing barriers associated with justice-system involvement.

Participants can address legal issues while accessing shelter, behavioral health and substance use treatment, benefits, employment supports, housing navigation, and other services available through Haven for Hope and its partner network. Removing legal barriers can improve access to housing, employment, healthcare, and other opportunities that support long-term stability.

The CoC also works with City and County partners to strengthen coordination between homelessness and justice systems. Through cross-system collaboration, case coordination, and data-informed planning, we aim to reduce future system involvement.

1C-1e. Treatment and Recovery Services—Partnership with Local Crisis System of Care.

Identify at least one partnership the CoC has with the local crisis system of care including 988 and crisis contact centers, mobile crisis and outreach services, and crisis stabilization services.

(limit 500 characters)

TX-500 partners with the Center for Health Care Services (CHCS), Bexar County's local mental health authority, and a core partner in the local crisis system of care. CHCS provides 988/local crisis contact services, a 24-hour Crisis & Substance Use Helpline, mobile crisis response and outreach, and crisis stabilization through the Restoration Center. CHCS also participates in SA-CORE and SMART multidisciplinary crisis response teams, as well as the CoC's weekly community case conferencing.

1C-1f.	Treatment and Recovery Services—Availability of Units for Persons Reporting Chronic Substance Use.	
	You must upload the List of CoC Program Projects and the Number of Units that require Substance Abuse Treatment attachment to the 4A. Attachments Screen.	
	Identify the number of CoC Program-funded units that require program participant engagement in substance abuse treatment services as a condition of continued participation in the program in accordance with 24 CFR 578.75.	17
1C-1g.	Treatment and Recovery Services—24/7 Access to Detox, Residential, or Inpatient Treatment.	
Is there 24/7 access to detox, residential, and inpatient behavioral health treatment within the geographic area of your CoC?		Yes

1C-1h. Treatment and Recovery Services—Formal Partnership with Behavioral and Mental Health Facilities.

Identify at least one formal partnership the CoC has with a Certified Community Behavioral Health Clinic (CCBHC), Community Mental Health Center (CMHC), SAMHSA Projects for Assistance in Transition from Homelessness (PATH) provider, Grants for the Benefit of Homeless Individuals (GBHI) provider, or a similar facility if none of the above are located in the geographic area.

(limit 500 characters)

TX-500 has a formal partnership with the Center for Health Care Services (CHCS), Bexar County's local mental health authority, CCBHC, and PATH provider. CHCS participates in weekly community case conferencing, the Outreach & Access Subcommittee, and the Homeless Response System Advisory Committee, supporting coordinated outreach, behavioral health treatment, care coordination, and service engagement for people experiencing homelessness.

1C-1i. Treatment and Recovery Services—Sober Housing Availability.

Identify at least one new or existing CoC Program-funded project that operates sober housing in accordance with 24 CFR 578.93(b)(5).

(limit 500 characters)

Pay It Forward SA's new CoC Program-funded Sober Living Dorm Program at Haven for Hope and operates sober housing in accordance with 24 CFR 578.93(b)(5). The program provides structured, substance-free housing for people experiencing homelessness who have completed substance use treatment, with recovery coaching, 12-step supports, employment assistance, healthcare connections, and services supporting long-term recovery.

1C-1j. Treatment and Recovery Services—Warm Hand-Offs to Stable Housing Providers.

Describe how your CoC coordinates with the programs named in questions 1C-1a through 1C-1i to facilitate warm hand-offs to stable housing providers and prevent entry into homelessness.

(limit 2,500 characters)

TX-500 coordinates with treatment, recovery, crisis, and behavioral health partners identified in 1C-1a through 1C-1i to connect people experiencing or at risk of homelessness to stable housing through the local Coordinated Entry system, Homelink.

Homelink uses a No Wrong Door approach, allowing participants to access the system through street outreach, emergency shelter, safe havens, and community access points and be connected to housing resources based on need.

Community Case Conferencing (CCC) is the primary mechanism for warm hand-offs between front-door and receiving housing providers. CCC occurs weekly and brings providers, including partners identified in 1C-1a through 1C-1i, together to coordinate referrals, client engagement, and follow-through. Homelink monitors referrals for timely contact and outcomes. If a participant has not connected with the receiving housing provider within five days, the referral must be addressed through CCC to identify barriers and coordinate next steps. This provides continuity through connection to housing rather than relying on a passive referral.

Treatment and crisis partners are integrated into this process. The Center for Health Care Services (CHCS) participates in weekly CCC, while Haven for Hope serves as a Homelink access point, connecting participants receiving behavioral health, substance use, recovery, and crisis services on its campus to the homeless response system. STRAC's healthcare and crisis-response partnerships further strengthen coordination among healthcare, behavioral health, outreach, and housing providers for people with complex needs.

For people at imminent risk of homelessness, Homelink partners use prevention, diversion, and problem-solving resources to intervene before a housing crisis results in homelessness. Partners help participants remain in their current housing or secure another safe housing option, while treatment and recovery partners address behavioral health and recovery needs that threaten housing stability. Front-door and housing providers coordinate housing connections and supportive services, addressing both the immediate housing crisis and underlying barriers to prevent entry into homelessness and support housing stability.

1C-2.	Supportive Services Investment.	
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	Number
1. Enter your CoC's FY 2026 Annual Renewal Demand (ARD).	\$26,659,103
2. Of projects your CoC proposed to be funded in the FY 2026 CoC Program Competition, enter the total amount of funding for the supportive services budget line items.	\$13,997,186
3. Percent of your CoC's FY 2026 ARD (from element 1 above) that is supportive services funding (from element 2 above).	53%
4. Enter the amount of funding, leverage, match, and funding commitment from other formal partnerships in supportive services for the projects included in your CoC's FY 2026 ARD.	\$7,008,886
5. Percent of your CoC's FY 2026 ARD (from element 1 above) that is the supportive services funding in proposed projects (from element 2 above) plus the amount of funding, leverage, match, and funding commitment from other formal partnerships in supportive services (from element 4 above).	79%

1C-3.	Participation Requirements for Supportive Services.	
	You must upload the Language from Project Supportive Service Agreements attachment to the 4A. Attachments Screen.	
	What percent of your housing projects (TH, PH-PSH, PH-RRH, and Joint projects) require program participants to take part in supportive services (e.g. case management, employment training, substance use disorder treatment) in line with 24 CFR 578.75(h)?	100.00%

1C-4. Consulting with ESG Recipients.

Describe how your CoC has and will continue to consult with ESG recipients in the planning and allocation of ESG funds.

(limit 2,500 characters)

TX-500 consults with three ESG recipients, the City of San Antonio, Bexar County, and the Texas Department of Housing and Community Affairs (TDHCA), through the Homeless Strategic Plan Advisory Board (HSPAB), the CoC's formal structure for coordinating funding and strategy across the homeless response system. HSPAB also includes United Way, bringing ESG recipients together with other key funding and system partners. Through HSPAB, ESG recipients consult with the CoC in planning and allocating ESG funds, including identifying system needs, establishing funding priorities, and aligning ESG investments with CoC and community priorities. The CoC also coordinates with ESG recipients in the development and implementation of their Consolidated Plans to align homelessness goals, priorities, and investments. HSPAB uses system needs and available resources to align ESG, CoC Program, local, and other investments, identify funding gaps, and reduce duplication. The CoC and ESG recipients also coordinate the development and implementation of CoC and ESG Written Standards to promote consistent expectations for program eligibility, prioritization, service delivery, and performance across funding sources. Consultation and coordination continue after funding decisions are made. The Performance Subcommittee conducts quarterly evaluations of progress toward the objectives and key results established in the Annual Action Plan (AAP). The evaluation combines HMIS and Homelink Performance Report (HPR) results with Pathways to Progress client and frontline feedback and other relevant contextual information to assess progress, implementation challenges, and whether planned strategies are producing the intended results. Findings are used through the governance structure to identify needed adjustments to strategies, implementation, and resource alignment. HSPAB uses this performance information, along with Point-in-Time (PIT) and Housing Inventory Count (HIC) data and identified service and housing gaps, to inform ongoing consultation with ESG recipients on ESG funding priorities and allocation decisions. TX-500 will continue using HSPAB as the primary forum for consultation with ESG recipients throughout ESG planning, allocation, implementation, and evaluation and to align ESG investments with CoC and other homelessness resources.

1C-4a. Coordination with Emergency Shelter Providers.

Describe how your CoC coordinates with shelter providers to connect individuals and families with CoC assistance.

(limit 2,500 characters)

TX-500 coordinates with emergency shelter providers through Homelink, the community's Coordinated Entry (CE) system, Centralized Shelter Coordination (CSC), and the CoC's governance structure. Homelink operates a No Wrong Door model in which enrollment in Emergency Shelter, Street Outreach, or Safe Haven connects individuals and families to Homelink and available CoC housing assistance. Shelter is not required to access Homelink. Providers utilize person-centered, trauma-informed practices that support participant choice, engagement, and individualized service planning.

CSC coordinates access to participating emergency shelters for people experiencing unsheltered homelessness. A dedicated coordinator at Haven for Hope works with street outreach teams and participating shelters to identify available beds and connect individuals to shelter appropriate to their needs. This coordinated approach reduces barriers to access and supports timely connections to shelter, services, and housing resources.

Emergency shelter providers participate in Homelink and the Homeless Management Information System (HMIS), allowing shelter residents to remain connected to assessment, prioritization, referral, and available CoC housing assistance. Community Case Conferencing (CCC) serves as a structured coordination strategy that connects shelter and other front-door providers with housing providers receiving Homelink referrals to facilitate warm handoffs, address barriers, and support continuity of care.

Emergency shelter providers are also represented in CoC governance. The Homeless Response System Advisory Committee (HRSAC) includes a designated Emergency Shelter seat. The Outreach & Access (O&A) Subcommittee brings together emergency shelter, street outreach, day centers, clinical outreach, the U.S. Department of Veterans Affairs (VA), the Center for Health Care Services (CHCS), STRAC healthcare and crisis-response partners, and other front-door providers to identify barriers, coordinate responses, and develop system improvements.

Through multidisciplinary collaboration, trauma-informed engagement, and coordinated service delivery, TX-500 strengthens connections between shelter, outreach, treatment, and housing resources, helping participants access appropriate services and progress toward housing stability.

1C-5. Data Sharing to Inform the Homelessness Response System.

Describe how your CoC has or will share PIT, HIC, HMIS, and System Performance data with state and local government as permitted by law in order to inform the homelessness response system.

(limit 2,500 characters)

TX-500 shares Point-in-Time (PIT), Housing Inventory Count (HIC), HMIS, and System Performance Measure (SPM) data with the City of San Antonio, Bexar County, and Texas Department of Housing and Community Affairs (TDHCA) to inform homelessness planning, funding decisions, performance monitoring, and system improvements.

Haven for Hope serves as the HMIS Lead, with HMIS data governed by the CoC's HMIS Privacy Notice and privacy and security policies. Data is shared only as permitted by these policies and applicable law, with aggregate and de-identified data used for system planning and public reporting.

State and local government partners receive and use this data through the Homeless Strategic Plan Advisory Board (HSPAB), which includes the City, County, TDHCA, United Way, and SARAH dba Close to Home. HSPAB uses PIT, HIC, HMIS, SPM, and other system data to identify needs, align funding, inform Consolidated Plans, and establish community strategies and targets. HSPAB also used Stella M system modeling and predictive analysis of future demand and environmental conditions to inform the Five-Year Community Plan and year-over-year performance targets. HUD identifies Stella M as a tool for translating system needs and performance goals into resource and investment decisions.

Many of the key results and outcomes monitored through the Annual Action Plan (AAP) align directly with HUD SPMs, including first-time homelessness, length of time homeless, returns to homelessness, exits to permanent housing, and changes in employment and income. The Performance Subcommittee evaluates progress toward AAP objectives and key results quarterly using HMIS and Homelink Performance Report (HPR) data, qualitative feedback, and relevant contextual information. Findings are used to identify gaps and inform strategy and resource adjustments.

PIT, HIC, HMIS, SPM, and other community data are also shared publicly through the annual State of Homelessness report and community event, where findings and trends are presented to local government leaders, homeless response partners, and the broader community. This creates a shared understanding of system performance, emerging needs, and priorities for community action.

1C-5a. Using Other Data Sources Alongside HMIS to Improve Care.

Describe how your CoC utilizes other data sources alongside HMIS to improve care (e.g., health care utilization and claims data, electronic health care record data; admission, discharge, and transfer data; and law enforcement and corrections system data).

(limit 2,500 characters)

TX-500 uses multiple data sources alongside Homeless Management Information System (HMIS) data to improve care, identify service gaps, and better understand factors contributing to homelessness.

TX-500 participates in statewide data-sharing efforts that allow authorized providers to review homelessness and service history across participating Continuums of Care (CoCs). The Texas Homeless Data Sharing Network (THDSN), administered by Texas Homeless Network (THN), supports cross-community client history review and homeless verification. This can help providers identify prior service connections, maintain continuity when a participant has received services in another community, and document homelessness history needed to establish chronic homelessness. THDSN data also provide a statewide comparison point for understanding local trends and performance.

Healthcare, behavioral health, emergency medical services, crisis, and law enforcement data are also used through partnerships with the Southwest Texas Regional Advisory Council (STRAC), South Texas Crisis Collaborative (STCC), Center for Health Care Services (CHCS), and other partners. Cross-system utilization data support the identification and coordination of care for people cycling through homelessness, hospitals, behavioral health crisis services, and the justice system.

TX-500 also uses local administrative and community data alongside HMIS. Neighborhood and Housing Services Department (NHSD) eviction and housing data help identify housing instability and inform prevention strategies. Geographic Information System (GIS) mapping through Esri combines HMIS and other geographic information to identify concentrations of unsheltered homelessness, service coverage, and gaps and inform outreach deployment and access strategies.

Quantitative data are supplemented by Pathways to Progress, which collects direct qualitative information from people experiencing homelessness and frontline staff. These findings are incorporated into quarterly performance evaluations, along with HMIS results and other contextual information, so that changes in performance can be understood alongside what clients and providers are experiencing.

All client-level data access, matching, and sharing are conducted in accordance with applicable HMIS privacy and security requirements, information releases, and data-sharing agreements.

1C-6. Employment and Workforce Development Partnership.

Identify at least one partnership the CoC has with employment and workforce development programs and organizations such as the Local Workforce Development Board, State Workforce Agency, American Job Center (also known as One-Stop Career Centers), registered apprenticeship program, community and technical college, union training program, adult education provider, or State Vocational Rehabilitation agency.

(limit 2,500 characters)

TX-500 has a formal partnership with the City of San Antonio's Ready to Work program through a signed Memorandum of Understanding (MOU). Ready to Work provides eligible participants with career coaching, education and training, support services, and connections to employment. The partnership establishes a pathway for Alliance providers to connect people experiencing homelessness to workforce services that support employment and increased income.

1C-7. Street Outreach—Cooperation with First Responders and Law Enforcement.

Describe in the field below how your CoC's street outreach projects (including co-response) cooperate with first responders and law enforcement to increase positive interactions in order to increase housing and service engagement and promote use of CoC services.

(limit 2,500 characters)

Although TX-500 does not currently fund Street Outreach (SO) through the CoC Program, the CoC coordinates locally funded and community-based SO providers through Coordinated Entry (CE) and the CoC, ESG, and Local Written Standards. Two SSO-Outreach programs are recommended for funding in the FY26 Priority Listing.

The Written Standards establish expectations for coordination and co-response among SO, first responders, and law enforcement to connect people experiencing unsheltered homelessness to services, shelter, treatment, and housing. Outreach teams build working relationships with San Antonio Police Department (SAPD), San Antonio Fear Free Environment (SAFFE), and Bike Patrol officers in their geographic areas. The Standards maintain a clear distinction between outreach and enforcement. Outreach teams do not lead enforcement activities involving people experiencing unsheltered homelessness and instead use person-centered, trauma-informed practices focused on safety, trust-building, and progressive engagement.

The City of San Antonio's Homeless Outreach Team also coordinates and co-responds with SAFFE officers, Code Enforcement, clinical outreach partners, neighborhoods, and businesses. These partnerships allow first responders and law enforcement to connect individuals directly with outreach and behavioral health providers for engagement in services and housing pathways.

Coordination also extends to encampment response. Outreach teams engage individuals before and during abatements and offer shelter, transportation, supportive services, treatment, and housing pathways. Centralized Shelter Coordination facilitates access to available shelter, while SO enrollment connects individuals to CE and CoC housing assistance.

TX-500's SPM 7a.1 showed 32.8% of SO exits to positive destinations in FY2025, compared with 43.17% in FY2024. More recent local calendar-year data show progress in key destinations from 2024 to 2025, including an 11% increase in permanent housing placements and a 13% increase in emergency shelter placements for people experiencing unsheltered homelessness.

TX-500 is strengthening this approach through the Homeless Response Action Plan's encampment-resolution strategy, including intensive outreach, a by-name approach, multidisciplinary co-response, and defined pathways to shelter, treatment, and housing. The Outreach & Access Subcommittee also identifies recurring barriers and opportunities to improve system access.

1C-8. Family or Support Network Reunification.

Describe how your CoC, or your recipients, assist with family or support-network reunification efforts for individuals experiencing homelessness or living in CoC Program-funded housing (e.g., case management, travel costs, arrangement of assistance in another geographic area).

(limit 2,500 characters)

TX-500 incorporates family and natural support-network reunification into Coordinated Entry (CE) through its Diversion/Housing Problem-Solving approach. Trained CE partners use strengths-based problem-solving conversations to help individuals and families identify safe, stable housing options, including remaining with or reunifying with family, friends, or other natural supports.

CE Skilled Assessors explore the circumstances that led to the housing crisis, existing relationships and resources, barriers to reunification, and what assistance is needed to make an identified housing solution viable. When reunification or relocation is a safe, participant-selected solution, flexible diversion assistance may cover airfare, bus tickets, or gas cards. Before travel is arranged, the provider confirms that the receiving family member or support person has agreed to the plan and will meet the participant upon arrival.

Flexible diversion assistance can also help families remain together or reunify when housing instability or homelessness is the barrier. Based on the identified housing solution, assistance may include a security deposit, first month's rent, utility deposits or arrears, rental arrears, moving costs, or other eligible expenses necessary to secure or maintain housing quickly. For example, assistance with move-in costs may enable a parent and children, or other family members who have been temporarily separated due to homelessness, to establish housing together.

CoC Program-funded housing providers may also support participants in identifying and reconnecting with safe family and natural supports as part of individualized housing and service planning.

For survivors of domestic violence and other safety concerns, reunification and relocation efforts are approached with additional attention to confidentiality, survivor choice, and safety planning.

Diversion may prevent entry into homelessness or help someone already experiencing homelessness rapidly exit to a safe housing option. When reunification is not safe, appropriate, or available, the household remains connected to CE to pursue other available housing resources.

1C-9	Partnering with Public Housing Agencies—Agreement to Enable Transition to HUD Assisted Housing.		
	Does your CoC have an agreement with at least one public housing agency to enable participants to transition from Transitional Housing, Rapid Re-Housing, and Permanent Supportive Housing to HUD assisted housing?	Yes	

1C-10. Protecting Public Safety—Cooperation with Law Enforcement.

You must upload the Evidence of Coordination and Non-Interference with Local Efforts to Advance Protecting Public Safety attachment to the 4A. Attachments Screen.

Describe how your CoC cooperates and does not interfere with or impede local efforts to advance the objectives below, and assists first responders in providing services to homeless individuals.

(limit 2,500 characters)

TX-500 maintains longstanding coordination with the San Antonio Police Department (SAPD) to protect public safety and provide services to homeless individuals, with the SAPD Chief or appointee serving on the CoC Board for more than a decade. The CoC and SAPD have distinct but complementary roles: SAPD and other first responders carry out lawful public-safety responsibilities, while the CoC coordinates homeless response partners and connections to outreach, shelter, housing, behavioral health and substance use treatment, benefits, and other services. The CoC cooperates with and does not interfere with or impede lawful local public-safety activities.

Clearing tents and encampments: The CoC's Street Outreach Standards establish coordination among City departments, outreach providers, and law enforcement. Outreach occurs before and during abatements to offer shelter, transportation, services, and housing pathways, while public agencies carry out encampment clearance and public-safety responsibilities. This approach allows the CoC to assist individuals while not obstructing lawful encampment resolution.

Decreasing the public use of illicit drugs and addressing danger to self or others: The CoC assists first responders responding to public drug use, behavioral health crises, or individuals who may present a danger to themselves or others by coordinating connections to outreach, crisis response, behavioral health and substance use treatment, shelter, and Coordinated Entry (CE) housing resources. SAPD SAFTE and Bike Patrol officers maintain relationships with outreach providers, while behavioral health and crisis partners support connections to appropriate care.

SORNA Coordination: SAPD's Sex Offender Registration Detail registers individuals subject to SORNA and Texas registration requirements, conducts compliance checks and home visits, and shares required information with local, state, and federal law enforcement. In 2025, the Detail completed 10,220 registrations, 3,317 home visits, and 200 arrest warrants. TX-500 cooperates with these requirements and does not interfere with registration, notification, compliance, or enforcement activities.

1C-10a. Protecting Public Safety—Plan to Quickly Clear Tents and Encampments.

Identify local laws, policies, or other practices that help or hinder the CoC's ability to quickly clear tents and encampments on public property and connect individuals who are camping in public with appropriate services and provide a plan explaining how the CoC will leverage beneficial policies while overcoming the harmful effects of restrictive ones. If you cannot provide any mitigating steps, please explain why.

(limit 2,500 characters)

Local law, policy, or other practice:

TX-500 coordinates with the City of San Antonio's Homeless Encampment Response Team and street outreach providers under the City's encampment response standard operating procedures and abatement practice. Reported sites are assessed within 10 business days. Outreach teams engage people on-site and offer shelter, transportation, and supportive services. When a site presents a serious health or safety risk, an abatement may be scheduled; except in emergencies, residents receive at least 48 hours' notice and are offered services during the abatement.

Plan:

TX-500 leverages beneficial aspects of this practice, including timely identification of health and safety concerns and coordinated outreach, while mitigating potentially harmful effects, including displacement without resolution of homelessness. Centralized Shelter Coordination (CSC) helps outreach teams identify available shelter appropriate to individual needs, while Homelink, the community's Coordinated Entry system, connects people directly from Street Outreach to housing assistance without requiring shelter entry.

The Homeless Response Action Plan (HRAP), adopted in 2026 for Cattleman Square and continuing through the 2027 Annual Action Plan, strengthens this approach through a by-name process, intensive outreach and engagement, multidisciplinary case conferencing, defined pathways to shelter, treatment, and housing, and increased behavioral health capacity for people with high-acuity needs. This allows engagement and housing planning to begin before an encampment is resolved rather than relying on abatement alone.

Quantitative and Qualitative Data:

TX-500 uses HMIS Street Outreach and PIT data, Date of Engagement, encampment and 311 data, shelter availability, and movement from unsheltered homelessness to shelter and permanent housing to inform and monitor implementation. The City's FY2026 plan includes 1,300 encampment abatements and 600 unsheltered individuals enrolled in shelter or housing.

Qualitative data include feedback from people experiencing homelessness, frontline staff, providers, residents, businesses, and community partners through HRAP and other engagement. Findings are incorporated into quarterly performance evaluations to identify barriers and adjust implementation.

1C-10b. Protecting Public Safety—Current Status of Tents and Encampments.

Describe the current status of tents and encampments in the CoC's geographic area.

(limit 2,500 characters)

The City of San Antonio follows and enforces City ordinance and State law prohibiting camping in public places. The City coordinates encampment abatements to assess, provide outreach to, notify, and remove encampments that pose health and safety risks to the community or people living in the encampment. In FY2025, the City completed approximately 1,440 encampment abatements. For FY2026, the City plans to complete 1,300 abatements and is prioritizing frequently recurring sites that pose significant health and safety concerns. Encampments reported through 311 are assessed by the Homeless Encampment Response Team within 10 business days.

Unsheltered homelessness and recurring encampments remain significant community challenges. The 2025 PIT Count identified 1,004 people experiencing unsheltered homelessness across TX-500. Encampments occur throughout the community, including drainage channels, fields, access roads, underpasses, parks, and other public spaces. The City and partner street outreach teams engage people living in encampments during assessment and again when an abatement occurs, offering emergency shelter, transportation, and supportive services.

The community maintains approximately 40 professional street outreach workers across multiple agencies and funding sources. Outreach providers coordinate through Coordinated Entry (CE), Centralized Shelter Coordination, and the Outreach & Access Subcommittee to connect people living unsheltered with shelter, behavioral health and substance use services, and permanent housing resources.

The City's FY2026 plan pairs its 1,300 encampment-abatement goal with a goal of enrolling 600 unsheltered individuals into shelter or housing, reflecting the community's coordinated approach of addressing public health and safety concerns while connecting people living in encampments to services and housing pathways.

1C-10c. Protecting Public Safety—Plan to Decrease the Public Use of Illicit Drugs.

Identify local laws, policies, or other practices that help or hinder the CoC's ability to decrease the public use of illicit drugs and quickly connect individuals who are using illicit drug in public with appropriate services and/or law enforcement and provide a plan explaining how the CoC will leverage beneficial policies while overcoming the harmful effects of restrictive ones. If you cannot provide any mitigating steps, please explain why.

(limit 2,500 characters)

Local law, policy, or other practice:

A key local practice is coordination between the San Antonio Police Department (SAPD), street outreach, behavioral health, and homeless service providers to address public illicit drug use while connecting individuals to appropriate services. SAPD enforces state and federal laws and local ordinances and uses vehicle and bike patrols and dedicated investigators to address public drug activity. Law enforcement also maintains relationships with outreach providers so people experiencing homelessness encountered in public spaces can be connected to treatment, recovery, shelter, housing, and other services when appropriate.

San Antonio is also expanding alternatives to traditional enforcement. In September 2026, the City approved funding for a six-month Diversion Center pilot anticipated to begin in January 2027, allowing participating SAPD substations to refer individuals facing certain nonviolent, low-level offenses to treatment rather than the criminal justice system.

Plan:

TX-500 will leverage these practices by strengthening coordination among SAPD, street outreach teams, Homelink (Coordinated Entry), behavioral health providers, and substance use treatment providers. This allows public safety concerns to be addressed while creating opportunities to engage individuals who may otherwise remain disconnected from treatment and the homeless response system. Because enforcement can unintentionally disrupt outreach relationships or cause individuals to relocate before connection to services, TX-500 will mitigate these impacts through communication between law enforcement and outreach providers, coordinated engagement when feasible, and rapid connections to treatment, shelter, Coordinated Entry, and housing.

Quantitative and Qualitative Data:

In 2025, SAPD reported 12,136 arrests for illegal possession of narcotics and 2,837 arrests for unlawful possession of narcotics paraphernalia. Frontline outreach and behavioral health partners report that individuals encountered during public drug activity often have co-occurring behavioral health, substance use, and housing needs, reinforcing the need for coordinated treatment and housing pathways alongside public safety responses. This quantitative and qualitative information informs ongoing coordination and strategies to reduce public drug use while improving connections to treatment and housing.

1C-10d. Protecting Public Safety—Current Status of Overdoses and Illicit Drug Use in Public Spaces.

Describe the current status of overdoses and illicit drug use in public spaces in the CoC's geographic area.

(limit 2,500 characters)

Overdoses and illicit drug use in public spaces remain significant public health and public safety concerns in San Antonio and Bexar County. In November 2024, the San Antonio City Council formally declared overdoses a public health crisis in response to rising overdose-related deaths and the need for increased coordination across prevention, harm reduction, treatment, recovery, and public safety systems.

Local data demonstrate both the scale of the challenge and recent changes in overdose activity. Calls for service involving overdose circumstances increased over recent years, reaching a peak of 1,942 in 2023 before declining to 1,610 in 2025. Drug overdose deaths also increased substantially, from 304 deaths in 2019 to 509 in 2023. While the decline in overdose-related calls since 2023 is encouraging, overdose activity and mortality remain significant community concerns.

Illicit drug activity in public spaces is also reflected in law enforcement activity. SAPD enforces laws prohibiting possession of narcotics and narcotic paraphernalia and uses vehicle and bicycle patrols to provide a visible deterrent to public drug use, along with dedicated investigators conducting narcotics-related investigations. In calendar year 2025, SAPD made 12,136 arrests for illegal possession of narcotics and 2,837 arrests for unlawful possession of narcotics paraphernalia.

These conditions affect the broader community as well as people experiencing homelessness and require coordination across law enforcement, emergency medical services, Metro Health, behavioral health and substance use treatment providers, and homeless street outreach. SARAH participates in the Downtown Safety Committee and works with these partners to understand emerging conditions in public spaces and strengthen connections to treatment, recovery, shelter, and housing resources.

1C-10e. Protecting Public Safety—Standards to Address Danger to Self or Others.

Identify local laws, policies, or other practices that help or hinder the CoC's ability to utilize standards that address homeless individuals who are a danger to themselves or others (e.g., involuntary commitment) and provide a plan explaining how the CoC will leverage beneficial policies while overcoming the harmful effects of restrictive ones. If you cannot provide any mitigating steps, please explain why.

(limit 2,500 characters)

Local law, policy, or other practice:

Texas Health and Safety Code Chapter 573 establishes standards for emergency detention when a person with mental illness presents a substantial risk of serious harm to themselves or others and other statutory criteria are met. Under §573.001, a peace officer may take an individual into custody without a warrant when the criteria are met and there is insufficient time to obtain one. Texas law also allows an adult with first-hand knowledge of recent behavior to file an Application for Emergency Apprehension and Detention. Bexar County operationalizes these standards through its civil Mental Health Court. A judge may issue an Order for Emergency Apprehension and Detention when evidence satisfies the statutory criteria, resulting in transport to an appropriate mental health facility for evaluation. Court-ordered outpatient treatment provides a less restrictive alternative when legally and clinically appropriate. SAPD's Mental Health Unit and Crisis Intervention Team support implementation through crisis response, de-escalation, and connection to mental health services.

Plan:

These standards benefit TX-500 by providing clear legal pathways for intervention when an individual presents the required danger to self or others. However, the statutory threshold appropriately restricts involuntary intervention for people with significant behavioral health needs who do not meet those criteria. TX-500 mitigates this limitation by strengthening voluntary pathways before crises escalate, including coordinated outreach, behavioral health and crisis services, treatment, shelter, and housing.

Close to Home will continue coordinating outreach providers, SAPD, Bexar County, the Center for Health Care Services, hospitals, crisis responders, and treatment providers so partners understand when and how to activate emergency detention and civil commitment processes and how to connect individuals who do not meet those standards to voluntary interventions.

Quantitative and Qualitative Data:

In 2025, SAPD received 28,800 mental-health-related 911 calls, demonstrating the volume of behavioral health crises requiring community and public-safety response. Frontline outreach and behavioral health partners report encountering people with significant behavioral health needs who do not always meet the statutory threshold for involuntary intervention. This reinforces TX-500's strategy of maintaining clear pathways for emergency intervention while st

1C-10f. Protecting Public Safety—Share Information in Accordance with SORNA.

Identify local laws, policies, or other practices that help or hinder the CoC's ability to comprehensively share information, including location information, in accordance with the Sex Offender Registry and Notification Act (SORNA) and provide a plan explaining how the CoC will leverage beneficial policies while overcoming the harmful effects of restrictive ones. If you cannot provide any mitigating steps, please explain why.

(limit 2,500 characters)

Local law, policy, or other practice:

Texas Code of Criminal Procedure Chapter 62 establishes the state's Sex Offender Registration Program and requires registration information to be provided to local law enforcement and maintained by the Texas Department of Public Safety (DPS). In San Antonio, individuals subject to registration requirements register with SAPD, which registers individuals and verifies compliance.

Texas law also addresses individuals without a fixed residence. A person required to register who resides for more than seven days at locations without a government-assigned address must report to the appropriate local law enforcement authority at least every 30 days and provide a detailed description of their location(s). This enables continued location reporting when homelessness makes traditional address-based registration impractical.

San Antonio's Park Safety Zone Ordinance restricts certain registered sex offenders from residing within 1,000 feet of a City park and from entering or loitering within 300 feet. These restrictions can further limit housing options for people experiencing homelessness. SAPD maintains an exemption process allowing individualized review.

Plan:

TX-500 leverages the registration framework by coordinating with law enforcement and ensuring providers understand that housing instability does not eliminate registration obligations. Providers support lawful information sharing, registration compliance, and housing/service planning while adhering to applicable privacy requirements.

To mitigate housing barriers created by residency restrictions, Close to Home will coordinate with SAPD, outreach teams, housing providers, and landlords to identify legally permissible housing and appropriate exemptions. Close to Home's Housing Manager will assist providers when registration or residency restrictions limit available units and strengthen landlord partnerships to expand housing opportunities.

Quantitative and Qualitative Data:

The City's 1,000-foot residency and 300-foot park restrictions quantify the geographic limitations affecting housing options for covered registrants. Frontline housing and outreach providers report that registration and residency restrictions can further narrow already-limited housing options for people experiencing homelessness, requiring individualized housing searches and coordination with law enforcement. These data support TX-500's strategy to maintain registration compliance and lawful inform

1C-11. Outreach Strategy.

Describe your CoC's strategy to outreach to all individuals and families experiencing homelessness across your geographic area.

(limit 2,500 characters)

TX-500 coordinates a community-wide Street Outreach strategy through the CoC, ESG, and Local Written Standards and Homelink, the community's Coordinated Entry system. Although the CoC does not currently fund Street Outreach through the CoC Program, City-funded, County-funded, and community-based outreach teams provide services across San Antonio and Bexar County using common standards and system processes. Two SSO-Outreach projects are recommended for funding in the CoC Priority Listing.

Street Outreach teams proactively engage individuals and families on the streets, in encampments, in public spaces, and in other locations not designed for habitation. Teams use identified hotspots, community referrals, 311 information, encampment activity, HMIS data, and geographic information to locate and reach people who may not otherwise access services. Outreach includes City and community-based teams, clinical outreach, veteran outreach, and other specialized partners.

As part of the 2026 Annual Action Plan (AAP), the Outreach & Access (O&A) Subcommittee is evaluating geographic outreach coverage across the CoC. This effort maps where providers operate, identifies gaps and overlaps in coverage, and uses HMIS and Geographic Information System (GIS) data to better align outreach resources with where people are experiencing unsheltered homelessness. O&A brings together Street Outreach, emergency shelter, day centers, clinical outreach, the U.S. Department of Veterans Affairs (VA), and other front-door partners to address access barriers and improve system coordination.

The Written Standards emphasize persistent, relationship-based engagement. Outreach providers continue engaging people who initially decline services and address barriers to shelter, treatment, benefits, identification, housing, and other resources through progressive engagement. Street Outreach enrollment connects individuals to Homelink through the No Wrong Door model, allowing people living unsheltered to access Coordinated Entry and housing resources without entering shelter. Centralized Shelter Coordination (CSC) supports access to appropriate shelter when needed.

The Homeless Response Action Plan (HRAP) is also advancing a by-name, multidisciplinary, housing-focused approach for people requiring more intensive engagement, with repeated outreach and defined pathways to shelter, treatment, and housing.

1C-12.	Collaboration Related to Children and Youth—Written Agreements with Early Childhood Services Providers.	
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Select 'Yes' or 'No' in the chart below to indicate whether your CoC or HUD-funded projects in the CoC have written agreements with the listed providers of educational supports and services for children ages 0-5:

		Written Agreement
1.	Child Care (including Child Care and Development Fund)	Yes
2.	Early Childhood Providers	Yes

3.	Early Head Start	Yes
4.	Home Visiting Program (including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	Yes
5.	Head Start	Yes
6.	Healthy Start	Yes
7.	Public Pre-K	Yes
8.	Tribal Home Visiting Program	No
	Other (limit 150 characters)	
9.	United Way's Dual Generation Program is a community-wide program designed to strengthen families by addressing the needs of both children and their parents simultaneously.	Yes

1C-12a.	Collaboration Related to Children and Youth—Formal Partnerships with Schools and Youth Education Providers.	
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Select 'Yes' or 'No' in the chart below to indicate the youth education providers your CoC has a formal partnership with:

1.	McKinney-Vento Liaison(s) (including State Education Agency (SEA) or Local Education Agency (LEA))	Yes
2.	School District(s)	Yes
3.	General Education Development (GED) Program(s)	Yes
4.	Community College(s)	Yes
5.	Technical College(s)	Yes
6.	Other Post-Secondary Education Provider(s)	Yes

1C-12b.Collaboration Related to Children and Youth—Informing Individuals and Families who Become Homeless about Eligibility for Educational Services.

Describe your CoC's written policies and procedures to inform individuals and families who become homeless of their eligibility for educational services.

(limit 2,500 characters)

The CoC's Coordinated Entry (CE) Policies and Procedures establish requirements for ensuring that individuals and families experiencing homelessness are informed of their eligibility for educational services. Through the Coordinated Entry and housing enrollment processes, CoC participating agencies are responsible for ensuring that households with children and youth are made aware of their educational rights and available educational services. Staff provide this information during assessment, intake, and/or program enrollment and, when assistance is needed, connect households with the appropriate school district or McKinney-Vento liaison. This ensures that families are directly informed of their educational rights and know where to seek assistance.

The CoC also maintains an active partnership with the Education Service Center, Region 20 (ESC-20), Homeless Education, to strengthen coordination between the homeless response and education systems. ESC-20 provides training and technical assistance to school districts on the McKinney-Vento Homeless Assistance Act, including identifying students experiencing homelessness and coordinating between schools and community organizations. ESC-20 is an active member of the CoC and holds a seat within the CoC's governance structure, providing an ongoing connection between the education system and the community's homeless response system. This partnership supports information sharing and coordination regarding the educational rights and needs of children and youth experiencing homelessness. SARA also provides training to McKinney-Vento liaisons on CE and the local Homeless Response System, strengthening liaisons' understanding of how students and families experiencing homelessness can access Coordinated Entry and connect to housing and supportive services.

1C-12c. Collaboration Related to Children and Youth—Coordination with Foster Care or Child Welfare Services.

Describe how your CoC coordinates with foster care or child welfare services to assist youth transitioning from public systems of care.

(limit 2,500 characters)

TX-500 coordinates with the child welfare system through SJRC Texas | Belong, an Alliance partner and participant in the Youth Homeless Subcommittee. As the Community-Based Care provider for Bexar County, Belong provides a direct connection between the homeless response and child welfare systems for youth transitioning from foster care.

A key housing resource is HUD's Foster Youth to Independence (FYI) initiative. Opportunity Home San Antonio and the Housing Authority of Bexar County administer FYI vouchers locally for eligible young adults leaving or who have left foster care and are homeless or at risk of homelessness. Child welfare, housing authority, and youth-serving partners coordinate to identify eligible youth and connect them to housing and supportive services. Youth identified by child welfare partners as experiencing or at risk of homelessness can also be connected to Coordinated Entry (CE) and youth-specific resources, while youth potentially eligible for FYI are coordinated with the appropriate housing authority and child welfare partner to determine eligibility and make referrals. CE participation is not required for FYI eligibility.

TX-500 has incorporated questions into the CE assessment to identify foster care experience and whether a participant aged out of care. This helps participating agencies identify potential needs, explore housing and benefits for which the youth may be eligible, and coordinate with child welfare and youth-serving partners. The data also informs youth homelessness planning and system improvements.

Youth can access CE through the Young Adult Stability and Support (YASS) Center, a dedicated access point for ages 18–24, or any No Wrong Door access point. YHDP and other youth-specific resources provide additional housing and supportive services, including resources for youth transitioning from foster care.

Ongoing coordination occurs through the Youth Homeless Subcommittee, which brings together child welfare, housing, homeless services, and youth-serving partners to address barriers faced by youth transitioning from systems of care. The Youth Action Board incorporates the perspectives of young people with lived experience into youth homelessness planning and system improvement.

1C-12d. Collaboration Related to Children and Youth—Coordination with Runaway and Homeless Youth (RHY)-funded Providers.

Describe how your CoC coordinates with RHY-funded providers including Street Outreach Programs, Basic Center Programs, Transitional Living Programs, and Maternity Group Homes where such providers exist.

(limit 2,500 characters)

TX-500 coordinates with RHY-funded providers Roy Maas Youth Alternatives (RMYA) and BCFS Health and Human Services (BCFS). Both are members of the Alliance to House Everyone and participate in committees and initiatives focused on outreach and youth housing stability. The Youth Homelessness Subcommittee brings RHY providers, outreach teams, housing providers, and other youth-serving partners together to identify gaps, improve referral pathways, and address barriers affecting youth experiencing homelessness.

RMYA operates RHY-funded Street Outreach and Basic Center programs. Through the CoC's coordinated outreach efforts, RMYA works with the City of San Antonio, Haven for Hope, SAMMinistries, Corazon Ministries, Thrive Youth Center, Christian Assistance Ministries, SAPD, and other Alliance partners to identify and connect runaway and homeless youth to services. Referrals to RMYA's Basic Center come through these same community partnerships and outreach efforts. Youth aged 18 or older who are experiencing homelessness can also be connected to Homelink, CE, for assessment and referral to housing and other resources.

RMYA and BCFS also operate RHY-funded Transitional Living Programs. Referrals come from Alliance and youth-serving partners, and services and outcomes are tracked in HMIS. These programs provide housing and supportive services for youth who need additional support as they transition to stable, independent housing.

The CoC also coordinates with Catholic Charities, an Alliance partner that operates Seton Home, a residential program for pregnant and parenting youth and their children. Seton Home provides shelter, case management, counseling, parenting education, and life-skills support. When participants need continued housing or services after leaving the program, they can be connected to Homelink and other Alliance resources.

1C-13. Collaboration Related to Families with Children—TH or RRH Project Dedicated to Serving Families with Children.

Identify at least one Rapid Rehousing (RRH) or Transitional Housing (TH) project in the CoC that primarily or exclusively serves families with children experiencing homelessness in accordance with 24 CFR 578.93(b).

(limit 500 characters)

SAMMinistries' Transitional Living and Learning Center (TLLC) is a CoC Program-funded Transitional Housing (TH) project that primarily serves families with children experiencing homelessness in accordance with 24 CFR 578.93(b).

1C-13a. Collaboration Related to Families with Children—Supportive Services to Improve Income to Pay Rent.

Describe how the project(s) identified in 1C-13 provides supportive services focused on improving incomes to pay rent, such as workforce development, job training, or registered apprenticeship programs.

(limit 2,500 characters)

SAMMinistries' Transitional Living and Learning Center (TLLC), identified in 1C-13, provides families with housing and supportive services designed to increase income and build the financial stability needed to transition to and maintain permanent housing. Families work with case managers to establish short- and long-term goals and have a goal of working or attending school at least 30 hours per week.

SAMMinistries provides employment development services focused on helping participants obtain living-wage employment and build the skills employers require. Services include resume development, assistance in completing applications, mock interviews, job coaching, employment referrals, on-the-job training, and assistance with work-related clothing and equipment. Educational assistance is also available for participants pursuing education or vocational training, including help with transportation, books, childcare, and other costs that can create barriers to completing education or training.

TLLC families also participate in life-skills programming, including money management and job readiness. Intensive case management helps families address individual barriers to employment and financial stability while connecting them to employment and adult education opportunities. Together, these services help families increase earned income, strengthen their ability to manage household expenses, and prepare to pay rent and maintain permanent housing after leaving transitional housing.

1C-13b. Collaboration Related to Families with Children—Leveraging Funding from Mainstream Family Service Systems.

Describe how the project(s) identified in 1C-13 leverages funding from mainstream family service systems, such as Temporary Assistance for Needy Families (TANF).

(limit 2,500 characters)

SAMMinistries' Transitional Living and Learning Center (TLLC), identified in 1C-13, leverages mainstream family service systems to meet household needs that extend beyond the resources provided through the CoC-funded project. TLLC case managers assess each family's needs and connect eligible households to federal, state, and locally funded benefits and services that increase household resources, reduce expenses, and support long-term housing stability.

Families are assisted in accessing mainstream benefits for which they are eligible, including Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP), Medicaid/CHIP, SSI/SSDI, child care assistance, and other income and family supports. These resources help families meet basic needs while participating in employment, education, and housing-stability activities. Rather than duplicating services available through mainstream systems, TLLC coordinates those resources with its housing and supportive services so families can maximize the assistance available to them.

TLLC also leverages publicly and privately funded community systems through partnerships with Workforce Solutions Alamo, Alamo Colleges District, Goodwill San Antonio, Family Service, UT Health, and other organizations. Families are connected to workforce development, education and vocational training, health care, child care, financial literacy, and other services that are supported outside the CoC Program. TLLC supplements these mainstream resources with privately funded scholarships and flexible assistance to cover costs such as tuition, books, transportation, supplies, tools, work-related clothing, and other barriers to education and employment.

This coordinated approach allows TLLC to leverage resources across family-serving systems rather than relying exclusively on CoC funding. It helps families increase income, reduce household expenses, strengthen financial stability, and successfully transition from homelessness to permanent housing.

1C-13c. Collaboration Related to Families with Children—Combining Housing Assistance with Parental Support.

Describe how the project(s) identified in 1C-13 combines housing assistance with childcare, parenting support, pregnancy-related and child healthcare, and education.

(limit 2,500 characters)

SAMMinistries' Transitional Living and Learning Center (TLLC), identified in 1C-13, combines transitional housing for families with children with services designed to support both parents and children. Families may remain in TLLC for up to two years while working toward financial stability, self-sufficiency, and permanent housing. This agency is part of the Alliance, CoC-funded, and participates in CoC governance for homeless response system decision-making.

TLLC provides childcare through its Children's Enrichment Center, allowing parents to work, attend school, and participate in required life-skills activities. Parents participate in classes addressing parenting, money management, conflict resolution, job readiness, and other skills that support family stability.

Healthcare is integrated into the program through SAMMinistries' Integrated Health and Wellness Program, which supports the physical, mental, social, and emotional well-being of TLLC families. TLLC families also have access to primary medical and dental care, as well as individual and group therapeutic services.

Education supports are available for both parents and children. Parents have access to adult education and financial assistance to advance their education or employment skills. Children receive age-appropriate educational supports, including early childhood education and after-school and homework assistance. These services are provided alongside case management so the needs of the entire family are addressed while the household works toward permanent housing.

1C-14. Collaboration with Veteran Serving Organizations—Partnership with the U.S. Department of Veterans Affairs or Veteran Serving Organization.

Identify at least one partnership the CoC has with the Department of Veterans Affairs or other Veteran Serving Organizations.

(limit 500 characters)

TX-500 partners with the U.S. Department of Veterans Affairs (VA) through bi-weekly Veteran Case Conferencing and VA participation in the Homeless Response System Advisory Committee (HRSAC). The VA and CoC partners coordinate on veteran identification, referrals, housing, and service connections, and By-Name List (BNL) data, including joint submissions to the federal Built for Zero initiative to support progress toward ending veteran homelessness.

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1C-14a	Collaboration with Veteran Serving Organizations.	
	Select 'Yes' or 'No' in the chart below to indicate whether the partnership(s) identified in 1C-14 does the following:	

1.	Refers veterans identified by the CoC to VA or other Veteran Serving Organizations for assistance?	Yes
2.	Coordinates the provision of emergency shelter, supportive services, and housing for veterans?	Yes
3.	Ensures access to a full spectrum of employment and career pathway opportunities?	Yes
4.	Shares data with the Department of Veterans Affairs as appropriate?	Yes

5.	Identifies service gaps for veterans?	Yes
6.	Fills service gaps for veterans?	Yes

1C-15. Collaboration with Organizations who Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.

Identify at least one partnership your CoC has with victim service providers, state domestic violence coalitions, state sexual assault coalitions, anti-trafficking service providers or other organizations who help provide shelter, housing, and services to individuals and families of persons experiencing trauma or a lack of safety related to fleeing or attempting to flee domestic violence, dating violence, sexual assault, and stalking.

(limit 500 characters)

TX-500 has a formal partnership with Family Violence Prevention Services (FVPS), a CoC-funded victim service provider and Alliance partner. Through an MOU, FVPS coordinates with the CoC on survivor access to housing and services, holds a designated seat on the Homeless Response System Advisory Committee (HRSAC), and leads the Domestic Violence Subcommittee, ensuring survivor needs and safety inform system policy and practice.

1C-16. Collaboration with Justice System Re-entry Partners.

Identify at least one partnership your CoC has to prevent homelessness among people transitioning from prisons, jails, or court-ordered programs.

(limit 500 characters)

TX-500 partners with Bexar County and Haven for Hope to prevent homelessness among people exiting the justice system. Jail-based reentry planning and outreach identify housing needs before release and connect individuals to shelter, housing navigation, behavioral health services, employment supports, and case management. Coordination with the Bexar County Reentry Center supports continued connection to housing and services after release.

1C-17. Collaboration with Partners to Address High Utilizers of Healthcare Systems.

Identify at least one partnership or project your CoC has to provide specialized supportive services for homeless individuals with a high level of medical needs.

(limit 500 characters)

TX-500 has a formal MOU with San Pedro Manor to connect people experiencing homelessness with high medical needs to skilled nursing care and appropriate supportive services. The partnership provides a pathway for medically vulnerable individuals whose needs cannot be safely addressed through traditional homeless services, supporting continuity of care and connection to an appropriate long-term care setting.

1C-18. Collaboration with Partners to Address the Needs of Aging and Elderly Individuals Experiencing Homelessness.

Identify at least one partnership or project your CoC has to serve aging and elderly individuals experiencing homelessness, such as with a provider of residential care, assisted living, or medical respite services.

(limit 500 characters)

TX-500 partners with Housing First Community Coalition through Towne Twin Village, a CoC-funded Permanent Supportive Housing project designed to serve older adults experiencing homelessness. Towne Twin Village provides permanent housing in an age-focused community with on-site supportive services and connections to healthcare and other resources that help residents maintain housing, health, and stability as they age.

1C-19. Permanent Supportive Housing for Chronically Homeless Individuals and Families—Project that Prioritizes Individuals Experiencing Chronic Homelessness.

Identify at least one Rapid Rehousing (RRH) or Permanent Supportive Housing (PSH) project that prioritizes individuals experiencing chronic homelessness.

(limit 500 characters)

Housing First Community Coalition's Towne Twin Village is a CoC-funded Permanent Supportive Housing (PSH) project that prioritizes individuals experiencing chronic homelessness. The project provides permanent housing with supportive services for people with long histories of homelessness and significant service needs, consistent with TX-500's prioritization standards.

1C-19a. Permanent Supportive Housing for Chronically Homeless Individuals and Families—On-site Behavioral Healthcare.

Describe how the project(s) identified in 1C-19 provides on-site behavioral healthcare.

(limit 2,500 characters)

Housing First Community Coalition's Towne Twin Village, identified in 1C-19, provides on-site behavioral healthcare as part of its Permanent Supportive Housing model. Residents have access to on-site mental health care, counseling, addiction recovery services, case management, and care coordination. A health clinic located within the community provides medical, dental, and mental health services, allowing residents with histories of chronic homelessness and significant behavioral health needs to receive care where they live. This integration of housing, on-site healthcare, behavioral health services, and ongoing care coordination reduces barriers to accessing treatment and supports residents in maintaining housing and long-term stability.

Towne Twin Village staff use ongoing resident assessment and individualized service planning to identify changes in residents' needs and coordinate appropriate care. On-site care coordinators work with residents to develop resident-led service plans and connect them with behavioral health, healthcare, recovery, and other community services based on their needs. When changes in a resident's functioning or care needs are identified, staff can reassess the resident and adjust the plan of care rather than waiting for the annual review.

1C-19b. Permanent Supportive Housing for Chronically Homeless Individuals and Families—Assesses Need for Higher Level of Care.

Describe how the project(s) identified in 1C-19 has a policy for assessing program participant need for higher level of care (i.e., assisted living, residential treatment).

(limit 2,500 characters)

Housing First Community Coalition's Towne Twin Village, identified in 1C-19, has an established policy and process for assessing whether Permanent Supportive Housing residents may require a higher level of care.

Towne Twin Village's Policies and Procedures require residents to complete an Activities of Daily Living (ADL) assessment before move-in and annually as part of the lease renewal and PSH recertification process. The assessment evaluates a resident's ability to independently complete essential daily activities, including mobility, personal care, hygiene, dressing, and other activities necessary for independent living.

In addition to the annual assessment, staff monitors residents' ability to complete ADLs throughout their residency. When staff identify a change or concern regarding a resident's ability to function independently, the policy allows an additional ADL assessment to be completed rather than waiting until the annual review.

Assessment results are used to determine the appropriate plan of care. When possible, Towne Twin Village identifies additional supportive services that can help the resident remain safely and independently housed in PSH. When a resident's needs exceed the level of support that can appropriately be provided in the PSH setting, the assessment is used to identify the need for, and support the transition to, a higher level of care.

This combination of annual assessment, ongoing monitoring, and reassessment when needs change provides a structured process for identifying changes in residents' functional needs and determining when additional services or a higher level of care should be considered.

1C-19c. Permanent Supportive Housing for Chronically Homeless Individuals and Families—Assesses Readiness for Moving On.

Describe how the project(s) identified in 1C-19 has a policy for assessing program participant readiness for moving on to unsubsidized or other permanent housing.

(limit 2,500 characters)

Housing First Community Coalition's Towne Twin Village, identified in 1C-19, assesses residents' readiness to move from Permanent Supportive Housing (PSH) through ongoing resident assessment, individualized service planning, and TX-500's Move-On Preference Program process.

Towne Twin Village's Policies and Procedures require an Activities of Daily Living (ADL) assessment prior to move-in and annually as part of lease renewal and PSH recertification. Staff also monitor residents' ability to independently meet daily needs throughout their residency and may conduct additional assessments when circumstances change. Combined with individualized service planning, this process evaluates housing stability, self-sufficiency, independence, ongoing service needs, income and financial resources, and whether the resident continues to need PSH-level support.

Residents who have stabilized and no longer require intensive PSH services are assessed for transition to other permanent housing. Readiness considerations include at least 12 months of housing stability, ability to meet personal needs and live independently, income and financial resources, and ongoing service or rental assistance needs. This assessment specifically considers whether a resident has achieved sufficient self-sufficiency to sustain unsubsidized permanent housing. Residents able to maintain housing without ongoing rental assistance may transition to unsubsidized housing.

Residents who no longer require PSH services but continue to need rental assistance may be considered for a Move-On voucher. Eligible participants must have income below 30% of Area Median Income, have no other means of housing support, meet Opportunity Home San Antonio eligibility requirements, and have a referring provider able to provide at least 90 days of aftercare. Referrals are submitted through Homelink and forwarded to Opportunity Home for eligibility determination.

This process assesses each resident's potential for self-sufficiency and transition to unsubsidized housing while providing a Move-On pathway for residents who no longer require PSH services but continue to need rental assistance.

1D. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- Frequently Asked Questions

1D-1.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question along with the required attachment as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
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You must upload the Local Competition Scoring Tool attachment to the 4A. Attachments Screen.

Select 'Yes' or 'No' in the chart below to indicate how your CoC reviewed, rated, and ranked project applications during your local competition:

1.	Established total points available for each project application type.	Yes
2.	At least 50 percent of the total available points were based on objective criteria to review, rate, and rank project applications.	Yes
3.	At least 25 percent of the total available points were based on system performance measures to review, select and rate project applications.	Yes
4.	Considered returns to homelessness in reviewing, rating, and ranking housing projects (TH, PH-PSH, PH-RRH).	Yes
5.	Considered employment income in reviewing, rating, and ranking housing projects (TH, PH-PSH, PH-RRH).	Yes
6.	Considered supportive service participation requirements in reviewing, rating, and ranking housing projects (TH, PH-PSH, PH-RRH).	Yes

1D-2.	New Proposals.	
	Does your CoC invite new proposals from entities that have not previously received funding, if such eligible entities exist?	Yes

1D-2a.	Web Posting of CoC-Approved Consolidated Application Before the CoC Program Competition Application Submission Deadline.	
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	Enter the date your CoC posted all parts of the CoC-approved Consolidated Application on the CoC's website or partner's website—which included: 1. the CoC Application, and 2. Project Priority Listings.	09/29/2026
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1D-2b.	Notification to Community Members and Key Stakeholders by Email that the CoC-Approved Consolidated Application is Posted on the Website.	
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	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC's website or partner's website.	09/29/2026
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1D-2c.	Local Competition Selection Results for All Projects.	
	You must upload the Local Competition Selection Results attachment to the 4A. Attachments Screen.	

	Does your attachment include: 1. Project Names, 2. Project Scores, 3. Project Rank, 4. Project Status—Accepted, Rejected, Reduced Reallocated, Fully Reallocated, 5. Amount Requested from HUD, and 6. Reallocated Funds +/-.	Yes
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1D-2d.	Projects Rejected/Reduced—Notification Outside of e-snaps.	
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1.	Did your CoC reject or reduce any project application(s) submitted for funding during its local competition?	Yes
2.	If you selected 'Yes' for element 1 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps.	09/22/2026
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	Yes

1D-2e.	Projects Accepted—Notification Outside of e-snaps.	
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	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps.	09/22/2026
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1D-3.	Reallocation—Reviewing Performance of Existing Projects.	
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	Describe:
1.	your CoC's reallocation process to reallocate from lower performing projects to create new high performing projects, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed,
2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year,
3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and
4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.

(limit 2,500 characters)

TX-500 actively reviews CoC-funded projects throughout the grant year and during the local competition to determine whether projects remain high-performing and responsive to community needs. Performance monitoring includes fiscal and grant management, compliance with CoC Written Standards, HMIS data quality, Coordinated Entry (CE) participation and referral performance, and project outcomes aligned with HUD System Performance Measures. Project-level performance is incorporated into the CoC Scorecard and renewal project review and scoring process.

TX-500 permits both voluntary and involuntary reallocation. A grantee may voluntarily reallocate all or part of a renewal grant to support a project aligned with current funding priorities or return funding for competition. For involuntary reallocation, the Independent Review Team (IRT) reviews renewal project performance using the established scoring process. Projects with significant performance deficiencies may be placed on a formal Quality Improvement Plan (QIP), with defined corrective actions and ongoing monitoring. The CoC Board reviews progress beginning six months after the competition and continues to do so until the QIP is completed. If sufficient improvement is not demonstrated, the Board may reallocate the project in the next funding cycle. Reallocated funds are made available to eligible projects that are consistent with HUD requirements and community priorities.

During the FY2026 local competition, TX-500 reviewed renewal projects through this established performance and scoring process. No renewal project was determined to be sufficiently low-performing or insufficiently responsive to community needs to warrant involuntary reallocation; therefore, TX-500 did not reallocate funding on that basis.

The IRT and CoC Board retain responsibility for reviewing project performance and determining when reallocation is warranted based on documented performance, continued community need, and applicable HUD funding requirements and priorities.

1D-3a.	Reallocation Between FY 2021 and FY 2026.	
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	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2021 and FY 2026?	Yes
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2A. Homeless Management Information System (HMIS) and System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants; and
- Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored—For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.(limit 75 characters)	Caseworthy
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2A-2.	HMIS Implementation Coverage Area.	
	Not Scored—For Information Only	

	Select from dropdown menu your CoC's HMIS coverage area.	Single CoC
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2A-3.	PIT Count—Methodology Change.	
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	Describe:
1.	any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2025 and 2026, if applicable, and
2.	how the changes affected your CoC's PIT count results.

(limit 2,500 characters)

TX-500 received HUD approval not to conduct an unsheltered PIT Count in 2026 due to severe winter weather during the scheduled count period. Therefore, a comparable 2026 unsheltered PIT count is not available.

In a typical year, trained volunteers conduct a geographic, community-wide unsheltered count by canvassing streets, encampments, and other locations not meant for human habitation. In 2025, this methodology identified 1,136 people experiencing unsheltered homelessness. The longer-term trend shows a decrease in unsheltered homelessness from 1,187 people in 2019 to 1,136 in 2025, a 4.3% reduction.

During the 2026 PIT Count, freezing temperatures resulted in the activation and expansion of emergency winter-weather shelters. Rather than conducting the unsheltered street count, TX-500 redirected volunteer efforts to temporary storm shelters. The 2026 sheltered PIT Count identified 2,523 people, including 413 people staying in temporary storm shelters who may otherwise have been unsheltered or without a safe nighttime location during the severe weather event.

TX-500 also saw a decrease in the number of people experiencing chronic homelessness, from 370 in 2025 to 324 in 2026, a 12.4% decrease. Because the 2026 PIT Count did not include an unsheltered count, this measure reflects the population identified through the 2026 sheltered count and should be interpreted within that methodological context.

TX-500 uses these results alongside HMIS Street Outreach and CE data to understand trends in unsheltered homelessness and system demand. The 2026 methodology and its limitations are also disclosed in the State of Homelessness Report to ensure the severe-weather response is not interpreted as a year-over-year reduction in unsheltered homelessness.

2A-4. Reduce Encampments—Actions to Reduce Encampments.

Describe in the field below the actions your CoC took to reduce the number of encampments or the number of people residing in encampments during your evaluation period.

(limit 2,500 characters)

During the October 1, 2024–September 30, 2025 evaluation period, TX-500 took coordinated action to reduce the number of people residing in encampments and connect individuals experiencing unsheltered homelessness to safer housing and service options. At the beginning of the period, the community identified an estimated 763 encampments and 3,594 people residing in encampments. While there was no net reduction in the number of encampment sites, the number of people residing in encampments decreased by 85, demonstrating progress in moving individuals from encampments despite the continued presence of recurring sites.

The City of San Antonio coordinated an encampment response process that paired removal with outreach, engagement, connection to services, and advance notification. The CoC coordinated street outreach providers to identify and repeatedly engage people living in encampments and other places not meant for human habitation before and during these activities.

TX-500 emphasized resolving homelessness rather than encampment removal alone. Outreach teams connected individuals to emergency shelter, subsidized and supportive housing, detoxification and substance use treatment, sober living and recovery housing, behavioral health services, and other community resources. Teams also pursued reunification with family or natural supports when this provided a safe pathway to stable housing.

Outreach providers coordinated through Homelink Coordinated Entry, case conferencing, and community-wide outreach coordination to share information, reduce duplication, identify people facing significant barriers to housing, and connect individuals to appropriate interventions. The City also prioritized recurring locations and sites presenting significant health and safety concerns.

The continued presence of encampments demonstrates that site removal alone does not reduce unsheltered homelessness. TX-500 therefore paired encampment response with sustained engagement and pathways to shelter, treatment, and permanent housing, contributing to the measurable reduction in people residing in encampments during the evaluation period.

2A-4a.	Reduce Encampments—Number of Encampments.	
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1. Enter the estimated number of encampments in the beginning of your evaluation period.	763
2. Enter the reduction in the number of encampments during your evaluation period.	0

2A-4b.	Reduce Encampments—Number of People in Encampments.	
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1. Enter the estimated number of people in encampments in the beginning of your evaluation period.	3,594
2. Enter the reduction in the number of people in encampments during your evaluation period.	85

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2A-4c. Reduce Encampments—Plans to Reduce Encampments.

If there has been no reduction in encampments or persons in encampments in your CoC, describe the plans your CoC has to participate in efforts to reduce these numbers.

(limit 2,500 characters)

Not applicable because the CoC demonstrated a reduction in the number of people in encampments in question 2A-4b.

2A-5. Reducing the Number of First Time Homeless—CoC's Plan.

Describe your CoC's plan to decrease the number of individuals and families becoming homeless for the first time.

(limit 2,500 characters)

TX-500's SPM 5.2 results show a decrease in the number of people experiencing homelessness for the first time, from 4,252 in FY2024 to 4,176 in FY2025, a reduction of 76 people, or 1.8%. While this is below HUD's 20% reduction benchmark, TX-500 is implementing a multi-year strategy to accelerate progress by expanding prevention capacity, intervening earlier, and strengthening practices used to help households resolve housing crises before entering homelessness.

The Alliance to House Everyone Five-Year Community Plan establishes a goal to reduce first-time homelessness by 50% by 2031, using a 2025 HMIS baseline of 2,030 households. Homelink, the community's Coordinated Entry system, uses a No Wrong Door approach to connect households at risk of homelessness to prevention resources. ESG-funded Homelessness Prevention provides rental and other eligible housing stabilization assistance. TX-500 is also partnering with the City of San Antonio Neighborhood and Housing Services Department (NHSD) to expand homelessness prevention, rental assistance, and relocation programs. This began as a 2026 Annual Action Plan (AAP) strategy and will continue in the 2027 AAP.

TX-500 is also strengthening prevention practice. Housing Prevention case managers will be trained in Housing Problem Solving and Housing-Focused Case Management, pairing assistance with individualized problem-solving to resolve immediate housing crises and address barriers to stability. Diversion at the front door similarly uses Housing Problem Solving, mediation, support-network reunification, transportation, and flexible assistance to identify safe alternatives to entering homelessness.

The Five-Year Plan uses predictive analysis of historical system performance and environmental conditions, including eviction rates, housing costs and availability, unemployment, population growth, and wage trends, to project prevention and diversion capacity needs. HMIS, NHSD eviction court data, and qualitative information further inform resource allocation.

Progress is monitored through HMIS and the Homelink Performance Report, including first-time homelessness, prevention and diversion activity, housing stabilization, and subsequent entry into homelessness. Quarterly performance evaluations inform adjustments to strategies, capacity, and resources.

2A-6. Reducing Length of Time Homeless—CoC's Plan.

Describe your CoC's plan to reduce the length of time individuals and families remain homeless.

(limit 2,500 characters)

TX-500's plan to reduce the length of time spent homeless focuses on shortening the time between identification, engagement, referral, and permanent housing, and on addressing delays at each point in that process. Homelink, the community's Coordinated Entry system, provides a No Wrong Door pathway to housing resources through shelter, Street Outreach, day centers, and other access points.

Since 2021, TX-500 has partnered with the University of Notre Dame's Wilson Sheehan Lab for Economic Opportunities (LEO) to strengthen Coordinated Entry prioritization. This partnership resulted in the Research-Based Prioritization Instrument (RPI), launched in late 2022, which uses local outcome data to more consistently identify households for available housing resources. LEO continues to work with TX-500 to evaluate and refine the approach. Weekly Priority Pool review and community case conferencing support timely referral and problem-solving. Under Coordinated Entry standards, households not connected to the receiving housing provider within five days of referral are elevated to case conferencing to identify and resolve barriers.

The CoC is also strengthening the period between referral and housing. Housing navigation, landlord engagement, unit identification, document readiness, benefits and income connections, and Housing-Focused Case Management are being aligned around an individualized housing plan that follows the participant through permanent housing. Beginning in 2027, Housing-Focused Case Management and Critical Time Intervention (CTI) will establish stronger community expectations for housing-focused services and transitions between providers.

The Cattleman Square Homeless Response Action Plan (HRAP) puts these approaches into practice for people experiencing unsheltered homelessness through a By-Name List, intensive engagement, multidisciplinary case conferencing, defined pathways to housing, and increased alignment of housing resources.

Length of time homeless and related process measures are monitored through HMIS and the Homelink Performance Report. Quarterly performance evaluations identify delays and barriers, assess progress toward system objectives, and inform corrective action and Annual Action Plan strategies. Together, these efforts address both individual barriers and system bottlenecks that prolong homelessness.

2A-7.	Successful Permanent Housing Placement—Exits to Unsubsidized Housing.
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Based on HMIS data, what percent of program participants exited from TH/RRH/PSH collectively to unsubsidized housing?	44.30%
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Describe how you calculated the data for this response.

(limit 2,500 characters)

TX-500's FY2025 SPM 7b.1 successful exit rate from ES, SH, TH, and RRH was 33.2%, an increase from 30.51% in FY2024. This represents a 2.69 percentage point year-over-year improvement, although the FY2025 rate remains below HUD's 50% benchmark.

For the 12-month reporting period of October 1, 2024 through September 30, 2025, TX-500 reviewed HMIS exit data for all Transitional Housing (TH), Rapid Re-Housing (RRH), and Permanent Supportive Housing (PSH) projects included in the CoC's HMIS. The universe included 1,679 people who exited TH, RRH, or PSH during the reporting period. Of these, 744 exited to one of the four unsubsidized permanent housing destinations identified in the NOFO, resulting in a rate of 44.3%.

The 744 exits to unsubsidized permanent housing included:

108 staying or living with family, permanent tenure;
35 staying or living with friends, permanent tenure;
583 rental by client, no ongoing housing subsidy; and
18 owned by client, no ongoing housing subsidy.

TX-500 calculated the numerator using HMIS Data Element 3.12, Exit Destination, as reported through CoC APR Q23c, Exit Destination – All Persons. The four applicable destination categories were summed to produce the numerator of 744. The denominator was all 1,679 persons who exited TH, RRH, or PSH during the same 12-month period. The calculation was $744 \div 1,679 = 44.3\%$.

Together, these data show year-over-year improvement in the broader SPM successful exit measure and a strong rate of exits from TH, RRH, and PSH to permanent housing without an ongoing subsidy.

2A-8.	Housing Inventory Count (HIC) and Point-in-Time (PIT) Count Date.	
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	Enter the date your CoC conducted its 2026 Housing Inventory Count (HIC) and Point-in-Time (PIT) count.	01/27/2026
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2A-8a.	HIC and PIT Count Data—HDX 2.0 Submission Date.	
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	Did your CoC submit its 2026 Housing Inventory Count (HIC) and Point-in-Time (PIT) count data in HDX 2.0 by April 30, 2026, 8:00 p.m. EDT?	Yes
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2A-8b.	Longitudinal System Analysis (LSA) Data—HDX 2.0 Submission Date.	
	You must upload your CoC's FY 2026 HDX Competition Report to the 4A. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by January 16, 2026, 11:59 p.m. EST?	Yes
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2A-8c.	System Performance Measures (SPM) Data—HDX 2.0 Submission Date.	
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Did your CoC submit its FY 2025 System Performance Measures data in HDX 2.0 by March 4, 2026, 8:00 p.m. EDT?	Yes
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2A-9.	HMIS and Comparable Database Participation—Bed Coverage Rate.	
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Using the FY 2026 HDX Competition Report we issued your CoC, enter data in the chart below by project type:

Project Type	Adjusted Total Year-Round, Current Non-VSP Beds	Adjusted Total Year-Round, Current VSP Beds	Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS Comparable Database	HMIS and Comparable Database Coverage Rate
1. Emergency Shelter (ES) beds	1,948	137	2,085	93.43%
2. Safe Haven (SH) beds	30	0	30	100.00%
3. Transitional Housing (TH) beds	433	92	525	82.48%
4. Rapid Re-Housing (RRH) beds	1,005	30	1,035	97.10%
5. Permanent Supportive Housing (PSH) beds	2,266	0	2,266	100.00%
6. Other Permanent Housing (OPH) beds	2,452	0	2,452	100.00%

2A-9a.	Partial Credit for Bed Coverage Rates of 84.99 Percent or Lower for Any Project Type in Question 2A-9.	
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For each project type with a bed coverage rate that is 84.99 percent or lower in question 2A-9, describe:

1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type, and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)

TX-500's Transitional Housing (TH) bed coverage rate is 82.48%. Over the next 12 months, TX-500 will increase coverage to at least 85% by identifying TH projects and beds not currently participating in HMIS and working directly with those providers to address barriers to participation. Through the following actions, TX-500 will increase TH bed coverage from 82.48% to at least 85% within the next 12 months and support sustained HMIS participation.

The CoC will compare the Housing Inventory Count with active HMIS participation to identify the specific TH providers and beds contributing to the coverage gap. The HMIS team will conduct targeted outreach with those providers to understand operational, technical, staffing, or other barriers and develop an appropriate plan for participation.

The CoC already provides HMIS licenses to participating providers at no cost. Standardized HMIS training is also already available through the Alliance Training Program and Alliance Training Portal, as well as within HMIS, providing staff with ongoing access to training on system requirements, data entry, privacy and security, and data quality. HMIS staff will supplement these existing resources with individualized onboarding and technical assistance based on each provider's needs.

When staffing or data-entry capacity is a barrier, SARA will work with the provider to identify an appropriate solution, including additional technical assistance and data-entry support when feasible. Progress will be monitored throughout the year by comparing TH inventory with active HMIS participation and by following up with providers who have not completed onboarding or face barriers to sustained participation.

3A. Policy Initiatives

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- Frequently Asked Questions

3A-1.	Supporting Activities within an Opportunity Zone.	
	You must upload the HUD-2996 Certification for Opportunity Zone Preference Points attachment to the 4A. Attachments Screen.	

1.	Will the proposed activities/projects occur within Opportunity Zone Census Tracts?	Yes
2.	Do you expect to use at least 50% of the proposed activities/projects in Opportunity Zones Census Tracts?	Yes

3A-2	Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.
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Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes? No

4A. Attachments Screen For All Application Questions

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants; and
- Frequently Asked Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

1. You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
2. You must upload an attachment for each document listed where 'Required?' is 'Yes'.
3. We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
4. Attachments must match the questions they are associated with.
5. Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.
6. If you cannot read the attachment, it is likely we cannot read it either.
 - . We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
 - . We must be able to read everything you want us to consider in any attachment.
7. After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.
8. Only use the 'Other' attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.

Document Type	Required?	Document Description	Date Attached
01. 1C-1. List of TH/RRH/PSH Projects and Treatment Providers with On-Site Substance Use Treatment	Yes	1C-1 List of TH/R...	09/28/2026
02. 1C-1f. List of CoC Program Projects and Number of Units that require Substance Abuse Treatment	Yes	1C-1f. List of Co...	09/29/2026
03. 1C-3. Language from Project Supportive Service Agreements	Yes	Language from Pro...	09/28/2026
04. 1C-10. Evidence of Coordination and Non-Interference with Local Efforts to Advance Public Safety	Yes	1C-10 Evidence of...	09/25/2026
05. 1D-1. Local Competition Scoring Tool	Yes	Local Competition...	09/28/2026

06. 1D-2c. Local Competition Selection Results	Yes	Local Competition...	09/29/2026
07. 2A-8b. FY 2026 HDX Competition Report	Yes	FY 2026 HDX Compe...	09/28/2026
08. 3A-1. HUD-2996 Certification for Opportunity Zone Preference Points	No	3A-1 HUD-2996 Cer...	09/28/2026
09. 3A-2a. Project List for Other Federal Statutes	No		
10. 3A-DP. Your CoC's Policy or Statement to Advance Recovery	No	Statement to Adva...	09/28/2026
11. Other	No		

Attachment Details

Document Description: 1C-1 List of TH/RRH/PSH Projects and Treatment Providers with On-Site Substance Use Treatment

Attachment Details

Document Description: 1C-1f. List of CoC Program Projects and Number of Units that require Substance Abuse Treatment

Attachment Details

Document Description: Language from Project Supportive Service Agreements

Attachment Details

Document Description: 1C-10 Evidence of Coordination and Non-Interference with Local Efforts to Advance Public Safety

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Local Competition Selection Results

Attachment Details

Document Description: FY 2026 HDX Competition Report

Attachment Details

Document Description: 3A-1 HUD-2996 Certification for Opportunity
Zone Preference Points

Attachment Details

Document Description:

Attachment Details

Document Description: Statement to Advance Recovery

Attachment Details

Document Description:

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	09/24/2026
1B. Coordination and Engagement–Accountable Structure and Participation	09/29/2026
1C. Coordination and Engagement	09/29/2026
1D. Project Review/Ranking	09/29/2026
2A. HMIS Implementation	09/29/2026
3A. Policy Initiatives	09/29/2026
4A. Attachments Screen	09/29/2026
Submission Summary	No Input Required

List of TH/RRH/PSH Projects and Treatment Providers with On-Site Substance Use Treatment

[illegible]

Treatment and Recovery Services: Availability of Units for Persons Reporting Chronic Substance Use

List of CoC Program Projects and the Number of Units that Require Substance Abuse Treatment			
Agency Name	Project Name	Requires Substance Use Treatment	Number of Units
Pay it Forward	Sober Living Dorm	Yes	17
		Total Units:	17
	Number of Persons Reporting Chronic Substance Use in 2026 PIT Count:		265

Treatment and recovery services are available to participants in all CoC-funded programs through connections and referrals to appropriate community providers. However, treatment capacity, particularly beds and services for individuals who are uninsured or otherwise unable to pay, has declined in recent years, limiting available options for some participants. TX-500 will continue working with community partners to expand treatment options and strengthen connections between homeless service and treatment providers. Programs addressing substance use, including a newly proposed sober-living project with 17 units, were prioritized in the FY26 funding process.

TX-500 is currently developing the policy and implementation process for requiring participant engagement in substance abuse treatment as a condition of continued participation in CoC-funded programs, consistent with 24 CFR 578.75. Supportive service agreements, including those related to treatment, will be reviewed and incorporated into CoC policy before new and renewal project applications launch in 2027. During this period, TX-500 will assess treatment resources and partnerships and establish clear expectations for identifying and documenting CoC-funded units subject to treatment engagement requirements, while ensuring the policy is responsive to HUD expectations and local treatment capacity.

[AGENCY NAME]

Service Participation Agreement

Participant Name _____

Program Name _____

Date _____

PURPOSE

The purpose of this agreement is to establish a shared understanding between the participant and program staff regarding available services, program expectations, and opportunities that support housing stability, self-sufficiency, health, and overall well-being.

Participation in supportive services is intended to help participants achieve their housing goals and access resources that may improve long-term outcomes.

AVAILABLE SERVICES

Participants may be referred to or connected with:

- Case management
- Employment & workforce development
- Mainstream benefits (SSI, SSDI, SNAP, Medicaid, VA benefits, etc.)
- Mental health services
- Substance use treatment & recovery supports
- Primary healthcare
- Life skills & financial literacy
- Childcare & family supports
- Education & training opportunities
- Legal assistance
- Transportation assistance
- Other community-based resources

PARTICIPANT EXPECTATIONS

Participants agree to:

1. Meet with assigned staff at least _____.
2. Participate in the development and periodic review of an individualized service plan.
3. Notify staff of significant changes that may impact housing stability.
4. Maintain communication regarding barriers or challenges.
5. Consider referrals and opportunities that support personal goals and housing success.
6. Work collaboratively with staff to identify and address needs.

PROGRAM COMMITMENTS

Program staff agree to:

1. Treat participants with dignity and respect.
2. Provide information regarding available services and community resources.
3. Assist participants in accessing services that align with their goals and needs.
4. Maintain confidentiality consistent with applicable laws and regulations.
5. Support participants in identifying barriers and developing solutions.
6. Document service referrals, participation opportunities, and outcomes.

SERVICE PARTICIPATION PLAN

The participant and case manager have identified the following priority areas for engagement:

- | | |
|--|---|
| ☐ Employment | ☐ Financial Stability |
| ☐ Healthcare | ☐ Education / Training |
| ☐ Mental Health Services | ☒ Childcare / Family Supports |
| ☐ Substance Use Treatment | ☐ Other: _____ |
| ☐ Benefits Assistance | |

ACKNOWLEDGEMENT

I understand the services available through this program and agree to work collaboratively with program staff toward my housing and service goals.

Participant Signature

Date

Case Manager Signature

Date



Joint Statement of Coordination and Non-Interference with Local Efforts to Advance Protecting Public Safety

San Antonio/Bexar County Continuum of Care and San Antonio Police Department

Close to Home, as the Lead Agency for the San Antonio/Bexar County Continuum of Care (CoC), and the San Antonio Police Department (SAPD) share a longstanding commitment to promoting public safety while ensuring that individuals experiencing homelessness are connected to appropriate shelter, housing, treatment, and supportive services.

This statement documents the ongoing coordination between the CoC and SAPD, their distinct and complementary roles, and the CoC's commitment to cooperate with and not impede lawful local efforts to protect public safety.

Longstanding Partnership and CoC Governance

SAPD has maintained an active role in the San Antonio/Bexar County Continuum of Care for more than a decade. The **San Antonio Chief of Police, or an appointed representative, has served on the Continuum of Care Board of Directors for over ten years**, ensuring an ongoing law enforcement and public-safety perspective within the community's homeless response system.

This longstanding governance relationship supports regular communication, shared planning, and coordination between law enforcement and the homeless response system and helps ensure that public-safety considerations are incorporated into broader community strategies to address homelessness.

Cooperation and Non-Interference with Public-Safety Efforts

Close to Home and the San Antonio/Bexar County CoC coordinate with SAPD, the City of San Antonio, first responders, outreach teams, and other community partners in responding to individuals experiencing homelessness, including people living unsheltered or in encampments and other public spaces.

The partners maintain distinct and complementary roles. SAPD and other authorized governmental entities retain responsibility for law enforcement and public safety. Close to Home and CoC partners support these efforts by providing pathways to street outreach, Coordinated Entry, shelter, housing navigation, behavioral health and substance use treatment, identification recovery, benefits, and other supportive services. This coordination assists first responders in connecting individuals experiencing homelessness to appropriate services and pathways to housing.

Close to Home and the CoC cooperate with and do not obstruct, interfere with, or impede lawful actions undertaken by SAPD, first responders, the City of San Antonio, or other authorized governmental entities to protect public safety and enforce applicable laws. When feasible, the CoC coordinates outreach and service engagement alongside local public-safety and public-space efforts so individuals experiencing homelessness have opportunities to connect with available shelter, housing, treatment, and supportive services.

Close to Home

4400 S. Piedras, Suite 129 | San Antonio, TX 78228 | 210.876.0720 | www.close-to-homesa.org



Point-in-Time Count Coordination

SAPD also coordinates with the CoC in support of the annual Point-in-Time Count of people experiencing homelessness. This collaboration supports the community's ability to identify and understand unsheltered homelessness and strengthens coordination between law enforcement and the homeless response system.

Information gathered through the Point-in-Time Count helps the CoC and its community partners better understand local needs and plan appropriate housing and service responses.

Identification Recovery Partnership

Close to Home and SAPD maintain an established operational partnership to assist individuals experiencing homelessness with recovering or obtaining identification documents. Close to Home administers **City of San Antonio funding for identification recovery services**, which are implemented by SAPD to assist individuals experiencing homelessness in obtaining or recovering identification.

Access to identification is often an essential step toward obtaining housing, employment, public benefits, health and behavioral health services, and other resources. This partnership provides a concrete mechanism through which law enforcement and the homeless response system work together to remove barriers to housing stability and self-sufficiency.

Shared Commitment

Through more than a decade of formal governance participation and ongoing operational partnerships, Close to Home, the San Antonio/Bexar County CoC, and SAPD have established a sustained framework for coordination between law enforcement and the homeless response system.

The undersigned affirm the coordination described in this statement and their continued commitment to working collaboratively, within their respective roles and responsibilities, to advance public safety and connect individuals experiencing homelessness to appropriate housing, treatment, and supportive services.

Katie Wilson
President/CEO

South Alamo Regional Alliance for the Homeless dba Close to Home / CoC Lead Agency
Date: 9/22/2026

Jesse Salame
Chief of Police
San Antonio Police Department
Date: September 22, 2026

Close to Home

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Appendices

Appendix A: CoC Program Application Scoring Rubrics

New Project – Includes Bonus, Reallocation, Expansion, and YHDP Replacement

Section 1: Applicant Experience and Capacity			
Scoring Descriptor	Reference Documents	Max Points	Final Score
a.) Applicant has experience effectively utilizing and leveraging federal funds and performing the activities proposed in the application: i. No experience (0 points) ii. >0 and <3 years (1 point) iii. >3 and <5 years (3 points) iv. >5 years (5 points)	e-snaps 2B1 and e-snaps 2B2	10	
b.) Applicant's fiscal management structure is in accordance with generally accepted accounting principles and most recent audit or audited financials show no findings. Applicant describes internal controls and financial policies and procedures.	e-snaps 2B3 and Audit Attachment	5	
c.) Applicant successfully submitted the budget attachment, is in compliance with the required 25% match funding, and demonstrates cost effectiveness.	e-snaps 6I Budget Attachment	5	
Section 2: Project Description, Housing Services, and Program Participants			
Scoring Descriptor	Reference Documents	Max Points	Final Score
d.) Applicant thoroughly described the proposed project, population served, and overall program design. Project addresses a critical area of need for the homeless response system. If applying for DV Bonus, must include how survivors will be assisted in a way that address their needs and includes a trauma-informed approach.	e-snaps 3B1 Local Application Questions DV1 - DV13 (DV Bonus Only)	10	
e.) Applicant agrees to participate in the CoC's Coordinated Entry process or recipient organization is a victim service provider, as defined in 24 CFR 578.3 and uses an alternate CE process that meets HUD's minimum requirements.	e-snaps 3B4	3	

f.) Applicant demonstrates the average cost per household served for the project is reasonable.	<i>e-snaps 3B2</i>	2	
g.) Applicant describes specific plan to coordinate and integrate with other mainstream health, social services, and employment programs: i. How applicant will assist program participants with obtaining and increasing employment income that will lead to successful exits from homelessness. ii. The type of mainstream services the applicant will assist participants with obtaining to increase income. iii. The type of social services the applicant will provide access to and help participants obtain housing.	<i>e-snaps 4A2</i>	5	
h.) Applicant outlines partnerships with employment/workforce development programs to support participants in self sufficiency.	<i>Local Application Question NP2</i>	5	
i.) Applicant outlines partnerships or dedicated staffing for recovery and treatment services for program participants.	<i>Local Application Question NP3</i>	5	
j.) PSH, RRH only: Applicant provides individualized services for program participants that will result in at least 20 hours per week of engagement in services, activities or employment for all program participants (except for participants over age 62 or who have disabilities as described in CFR 8.3 and 24 CFR 578.3)	<i>Local Application NP4</i>	10	
k.) TH-RRH, TH only: Applicant describes how the proposed project will assess the service needs of program participants, and provide individualized services for program participants during their time in Transitional Housing that will result in at least 20 hours per week of engagement in services, activities or employment for all program participants (except for participants over age 62 or who have disabilities as described in CFR 8.3 and 24 CFR 578.3)	<i>Local Application Question TH5</i>	10	
l.) SSO Stand Alone only: Applicant outlines that the proposed project has a strategy for providing supportive services to eligible	<i>Local Application Question SSO Standalone 2</i>	10	

program participants including those with histories of unsheltered homelessness and those who do not traditionally engage with supportive services.			
m.) SSO Street Outreach only: Applicant demonstrates that they have a history of, or a plan for, partnering with first responders and law enforcement to engage people living in places not meant for human habitation to access emergency shelter, treatment programs, reunification with family, transitional housing or independent living.	<i>Local Application Questions SSO Street Outreach 3 and SSO Street Outreach 4</i>	10	
Section 3: Local TX-500 Application			
Scoring Descriptor	Reference Documents	Max Points	Final Score
n.) Applicant describes how the new project would improve the following CoC System Performance Measures: length of time persons remain homeless, returns to homelessness, employment and income growth.	<i>Local Application Question 11</i>	25	
o.) Applicant provided thorough explanation of how the project aligns with local funding priorities.	<i>Local Application Question NP4</i>	2	
p.) Applicant attended a Grant Conference or attended required technical assistance session with Close to Home.	<i>Local Application Question 19</i>	2	
q.) Applicant explained how their policies, procedures, and training align with the CoC's Grievance Policy and their organization's process to ensure clients can file grievances.	<i>Local Application Question 8</i>	2	
r.) Applicant submitted the threshold attachment and accurately described how the project meets required thresholds.	<i>Threshold Attachment</i>	2	
s.) Applicant has not deobligated, recaptured, or transferred any federal grants or had federal funding involuntarily reallocated.	<i>Local Application Question 13</i>	3	
t.) Applicant thoroughly described how they will (or have been) an active and engaged member of the Alliance to House Everyone.	<i>Local Application Question 14</i>	2	
u.) Applicant agrees they will not engage in racial discrimination or operate safe consumption	<i>Local Application Question 20</i>	2	

sites and agrees to comply with CoC Grantee Requirements.	<i>Local Application Question 21</i>		
v.) Bonus: agency attends and participates in one CoC Parent Committee.	N/A	3	
w.) Application Submission Category: Points deducted at Close to Home discretion based on application submission time. Applications submitted after the deadline will receive a two point deduction from this category of the scoring rubric and two point deductions at the start of every hour until the application is submitted, or the final score is zero in this category. Applications submitted more than 48 hours after the deadline will not be reviewed.	CTH Staff will complete	2	
Total		100	

New Project – Coordinated Entry (CE)

Section 1: Applicant Experience and Capacity			
Scoring Descriptor	Reference Documents	Max Points	Final Score
a.) Applicant has experience effectively utilizing and leveraging federal funds and performing the activities proposed in the application: i. No experience (0 points) ii. >0 and <3 years (1 point) iii. >3 and <5 years (3 points) iv. >5 years (5 points)	<i>e-snaps 2B1 and e-snaps 2B2</i>	5	
b.) Applicant's fiscal management structure is in accordance with generally accepted accounting principles. Applicant describes internal controls and financial policies and procedures.	<i>e-snaps 2B3 and Audit Attachment</i>	5	
c.) Applicant successfully submitted the budget attachment, is in compliance with the required 25% match funding, and demonstrates cost effectiveness.	Budget Attachment	5	
d.) Applicant has no unresolved HUD monitoring or Office of Inspector General (OIG) audit findings for any HUD grants.	<i>e-snaps 2B4</i>	5	
Section 2: Project Description & Alignment with CE Regulations			

Scoring Descriptor	Reference Documents	Max Points	Final Score
e.) Applicant provides thorough description of project to include project plan for addressing coordinated entry needs, anticipated project outcome(s), coordination with other organizations, describes the strategy for advertising, and how the CoC Program funding will be used. If applying for DV Bonus, must include how survivors will be assisted in a way that addresses their needs and includes a trauma-informed approach.	<i>e-snaps 3B1</i>	25	
f.) The applicant certifies that the Coordinated Entry system is readily available and accessible to all individuals within the CoC's geographic area who are seeking homelessness assistance. The system is also designed to be fully accessible to people with disabilities.	<i>e-snaps 3B4 - 3B4f</i>	5	
g.) Applicant ensures there is a standardized assessment process, with the assessment attached.	<i>e-snaps 3B4d</i>	5	
h.) Acknowledgement that the project will ensure program participants are directed to appropriate housing and services that fit their needs.	<i>e-snaps 3B4e</i>	5	
Section 3: Local TX-500 Application			
Scoring Descriptor	Reference Documents	Max Points	Final Score
i.) Applicant provided thorough explanation of how the project aligns with local funding priorities.	<i>Local Application Question NP4</i>	10	
j.) Applicant attended a Grant Conference or attended required technical assistance session with Close to Home.	<i>Local Application Question 19</i>	5	
k.) Applicant updates and maintains local CE Policies and Procedures in a community-led and transparent way.	<i>Local Application Question CE 5</i>	10	
l.) Applicant submitted the threshold attachment and accurately described how the project meets required thresholds.	<i>Threshold Attachment</i>	5	

m.) Applicant has not deobligated, recaptured, or transferred any federal grants or had federal funding involuntarily reallocated.	<i>Local Application Question 13</i>	8	
n.) Applicant agrees they will not engage in racial discrimination or operate safe consumption sites.	<i>Local Application Question 21</i>	2	
o.) Application Submission Category: Points deducted at IRT discretion based on application submission time. Applications submitted after the deadline will receive a two point deduction from this category of the scoring rubric and two point deductions at the start of every hour until the application is submitted, or the final score is zero in this category. Applications submitted more than 48 hours after the deadline will not be reviewed.	<i>IRT will complete via Good Grants Submission</i>	2	
Total		100	

New Project – Homeless Management Information System (HMIS)

Section 1: Applicant Experience and Capacity			
Scoring Descriptor	Reference Documents	Max Points	Final Score
a.) Applicant has experience effectively utilizing and leveraging federal funds and performing the activities proposed in the application: i. No experience (0 points) ii. >0 and <3 years (1 point) iii. >3 and <5 years (3 points) iv. >5 years (5 points)	<i>e-snaps 2B1 and e-snaps 2B2</i>	5	
b.) Applicant's fiscal management structure is in accordance with generally accepted accounting principles. Applicant describes internal controls and financial policies and procedures.	<i>e-snaps 2B3 and Audit Attachment</i>	5	
c.) Applicant successfully submitted the budget attachment, is in compliance with the required 25% match funding, and demonstrates cost effectiveness.	Budget Attachment	5	
d.) Applicant has no unresolved HUD monitoring or Office of Inspector General (OIG) audit findings for any HUD grants.	<i>e-snaps 2B4</i>	5	

Section 2: Project Description & Alignment with HMIS Regulations			
Scoring Descriptor	Reference Documents	Max Points	Final Score
e.) Applicant provides thorough description of project to include community needs, the design and implementation of the HMIS system, anticipated project outcome(s), coordination with other organizations, and how the CoC Program funding will be used.	<i>e-snaps 3B1</i>	15	
f.) Acknowledgement that the HMIS provides the CoC with an unduplicated count of program participants receiving services in the CoC.	<i>e-snaps 4A</i>	15	
g.) Acknowledgement that the HMIS produces HUD-required reports and provides data needed for HUD reporting.	<i>e-snaps 4A2</i>	5	
h.) Acknowledgement that the HMIS can generate all reports required by Federal partners, including HUD, VA, and HHS.	<i>e-snaps 4A3</i>	5	
Section 3: Local TX-500 Application			
Scoring Descriptor	Reference Documents	Max Points	Final Score
i.) Applicant provided thorough explanation of how the project aligns with local funding priorities.	<i>Local Application Question NP4</i>	10	
j.) Applicant attended a Grant Conference or attended required technical assistance session with Close to Home.	<i>Local Application Question 19</i>	5	
k.) Applicant submitted the threshold attachment and accurately described how the project meets required thresholds.	Threshold Attachment	5	
l.) Applicant has not deobligated, recaptured, or transferred any federal grants or had federal funding involuntarily reallocated.	<i>Local Application Question 13</i>	10	
m.) Applicant thoroughly described how they will (or have been) an active and engaged member of the Alliance to House Everyone.	<i>Local Application Question 14</i>	5	
n.) Applicant agrees they will not engage in racial discrimination or operate safe consumption sites and agrees to comply with CoC Grantee Requirements.	<i>Local Application Question 20</i>	5	

o.) Application Submission Category: Points deducted at Close to Home discretion based on application submission time. Applications submitted after the deadline will receive a two point deduction from this category of the scoring rubric and two point deductions at the start of every hour until the application is submitted, or the final score is zero in this category. Applications submitted more than 48 hours after the deadline will not be reviewed.	Close to Home Staff will complete	2	
Total		100	

First-Time Renewal Project – For Unsheltered Projects Only

Section 1: Applicant Experience and Capacity			
Scoring Descriptor	Reference Documents	Max Points	Final Score
a.) Applicant had no funds remaining available for recapture by HUD for the most recently expired grant term related to this renewal project request.	e-snaps 1.4	15	
b.) Applicant has no unresolved HUD Monitoring or Office of Inspector General (OIG) Audit finding(s) concerning any previous grant term related to this renewal project.	e-snaps 1.2	15	
c.) Applicant submitted the previous year's Annual Performance Report (APR) on time.	e-snaps 1.1	10	
Section 2: Project Description, Housing Services, and Program Participants			
Scoring Descriptor	Reference Documents	Max Points	Final Score
d.) Applicant submitted the threshold attachment and accurately described how the project meets required thresholds.	Threshold Attachment	20	
e.) Applicant provides thorough description of project to include target population(s) to be served, project plan for addressing the identified housing and supportive service needs, anticipated project outcome(s), coordination with other organizations, how the CoC Program funding will be used, and acknowledges the project will ensure privacy, respect, safety, and access. If renewing with DV Bonus, must include how survivors will be	e-snaps 3B1	20	

assisted in a way that address their needs and includes trauma-informed approach.			
Section 3: Local TX-500 Application			
Scoring Descriptor	Reference Documents	Max Points	Final Score
f.) Applicant's written project policies and procedures align with the community's CoC and ESG Written Standards.	<i>Local Application Question 9</i>	20	
g.) Applicant explained how their policies, procedures, and training align with the CoC's Grievance Policy and their organization's process to ensure clients can file grievances.	<i>Local Application Question 8</i>	20	
h.) Applicant has signed the MOU with the TX-500 Collaborative Applicant.	<i>Local Application Question R5</i>	10	
i.) Applicant agrees they will not engage in racial discrimination or operate safe consumption sites.	<i>Local Application Question 20</i>	5	
j.) Applicant thoroughly described how they have been an active and engaged member of the Alliance to House Everyone.	<i>Local Application Question 14</i>	15	
k.) BONUS: Agency has identified one staff member that attends monthly Skilled Assessors meeting.	<i>Local Application Question 10</i>	3	
l.) Application Submission Category: Points deducted at Close to Home discretion based on application submission time. Applications submitted after the deadline will receive a two point deduction from this category of the scoring rubric and two point deductions at the start of every hour until the application is submitted, or the final score is zero in this category. Applications submitted more than 48 hours after the deadline will not be reviewed.	<i>Close to Home Staff will complete</i>	2	
Total		150	

Renewal Project

Section 1: Applicant Performance			
Scoring Descriptor	Reference Documents	Max Points	Final Score

a.) Applicant submitted the previous year's Annual Performance Report (APR) on time.	<i>e-snaps 1.1</i>	4	
b.) Applicant has no unresolved HUD Monitoring or Office of Inspector General (OIG) Audit finding(s) concerning any previous grant term related to this renewal project.	<i>e-snaps 1.2</i>	4	
c.) Applicant drew funds down quarterly for their current renewal project.	<i>e-snaps 1.3</i>	4	
d.) Applicant had no funds remaining available for recapture by HUD for the most recently expired grant term related to this renewal project request.	<i>e-snaps 1.4</i>	4	
e.) TX-500 CoC Scorecard Metrics i. HMIS or Comparable Database Data Quality (data completeness, timeliness of data entry, annual assessment) (15 points) ii. Coordinated Entry (CE participation, CE referral acceptance rate) (15 points) iii. Ending Homelessness Measures as aligned with HUD System Performance Measures (rapid placement into housing, exits to permanent housing, returns to homelessness 0-6 months, returns to homelessness 7-12 months, returns to homelessness 13-24 months, increase in employment income, increase in benefit income) (45-55 points)	<i>CoC System Performance Scorecard Dashboard</i>	100	
Section 2: Project Description, Housing Services, and Program Participants			
Scoring Descriptor	Reference Documents	Max Points	Final Score
f.) Applicant provides thorough description of project to include target population(s) to be served, project plan for addressing the identified housing and supportive service needs, anticipated project outcome(s), coordination with other organizations, how the CoC Program funding will be used, and acknowledges the project will ensure privacy, respect, safety, and access. If renewing with DV Bonus, must include how survivors will be assisted in a way that address their needs and includes trauma-informed approach.	<i>e-snaps 3B1</i>	10	

g.) Applicant submitted the threshold attachment and accurately described how the project meets required thresholds.	<i>e-snaps 3B3</i>	4	
h.) Project outlines partnerships or dedicated staffing for recovery and treatment services for program participants.	<i>Local Application Question R6</i>	4	
i.) Project outlines partnerships with employment/workforce development programs to support participants in self-sufficiency.	<i>Local Application Question R7</i>	4	
Section 3: Local TX-500 Application			
Scoring Descriptor	Reference Documents	Max Points	Final Score
j.) Applicant's written project policies and procedures align with the community's CoC and ESG Written Standards.	<i>Local Application Question 8</i>	3	
k.) Applicant explained how their policies, procedures, and training align with the CoC's Grievance Policy and their organization's process to ensure clients can file grievances.	<i>Local Application Question 9</i>	3	
l.) Applicant agrees they will not engage in racial discrimination of operate safe consumption sites.	<i>Local Application Question 20</i>	2	
m.) Applicant has signed the MOU with the TX-500 Collaborative Applicant.	<i>Local Application Question R5</i>	2	
n.) Applicant thoroughly described how they have been an active and engaged member of the Alliance to House Everyone.	<i>Local Application Question 14</i>	2	
o.) BONUS: Project has participated in at least one Pathways to Progress Session.	<i>N/A</i>	3	
p.) Application Submission Category: Points deducted at Close to Home discretion based on application submission time. Applications submitted after the deadline will receive a two point deduction from this category of the scoring rubric and two point deductions at the start of every hour until the application is submitted, or the final score is zero in this category. Applications submitted more than 48 hours after the deadline will not be reviewed.	<i>Close to Home Staff will complete</i>	2	
Total		150	

Renewal Project (Including First Time) – Coordinated Entry

Section 1: Applicant Performance			
Scoring Descriptor	Reference Documents	Max Points	Final Score
a.) Applicant submitted the previous year's Annual Performance Report (APR) on time.	<i>e-snaps</i> 1.1	15	
b.) Applicant has no unresolved HUD Monitoring or Office of Inspector General (OIG) Audit finding(s) concerning any previous grant term related to this renewal project.	<i>e-snaps</i> 1.2	15	
c.) Applicant drew funds down quarterly for their current renewal project.	<i>e-snaps</i> 1.3	15	
d.) Applicant had no funds remaining available for recapture by HUD for the most recently expired grant term related to this renewal project request.	<i>e-snaps</i> 1.4	15	
Section 2: Project Description and CE Requirements			
Scoring Descriptor	Reference Documents	Max Points	Final Score
e.) Applicant provides thorough description of project to include project plan for addressing coordinated entry needs, anticipated project outcome(s), coordination with other organizations, how the CoC Program funding will be used, and acknowledges the project will ensure privacy, respect, safety, and access. If renewing with DV Bonus, must include how survivors will be assisted in a way that address their needs and includes a trauma-informed approach.	<i>e-snaps</i> 3B1	20	
f.) Applicant confirms the Coordinated Entry system is easily available and reachable for all persons within the CoC's geographic area who are seeking homelessness assistance. The system must also be accessible for persons with disabilities in the CoC.	<i>e-snaps</i> 3B4a	10	
g.) Applicant describes the strategy for advertising that is designed specifically to reach households experiencing homelessness with the highest needs.	<i>e-snaps</i> 3B4b	5	

h.) Acknowledgement that the coordinated entry process uses a comprehensive, standardized process.	<i>e-snaps 3B4d</i>	5	
i.) A thorough description of the referral process and how it ensures participants are directed to appropriate housing and services in coordination with CoC and ESG providers.	<i>e-snaps 3B4e</i>	10	
Section 3: Local TX-500 Application			
Scoring Descriptor	Reference Documents	Max Points	Final Score
j.) Applicant submitted the threshold attachment and accurately described how the project meets required thresholds.	Threshold Attachment	10	
k.) Applicant updates and maintains local CE Policies and Procedures in a community-led and transparent way.	<i>Local Application Question CE 5</i>	15	
l.) Applicant has not deobligated, recaptured, or transferred any federal grants or had federal funding involuntarily reallocated.	<i>Local Application Question 13</i>	10	
m.) Applicant agrees they will not engage in racial discrimination or operate safe consumption sites.	<i>Local Application Question 20</i>	5	
n.) BONUS: Project is a required HUD component of the CoC Program.	N/A	5	
o.) Application Submission Category: Points deducted at IRT discretion based on application submission time. Applications submitted after the deadline will receive a two point deduction from this category of the scoring rubric and two point deductions at the start of every hour until the application is submitted, or the final score is zero in this category. Applications submitted more than 48 hours after the deadline will not be reviewed.	<i>IRT will complete via Good Grants Submission</i>	2	
Total		150	

Renewal Project (Including First Time) - Homeless Management Information System

Section 1: Applicant Performance			
Scoring Descriptor	Reference Documents	Max Points	Final Score

a.) Applicant submitted the previous year's Annual Performance Report (APR) on time.	<i>e-snaps 1.1</i>	15	
b.) Applicant has no unresolved HUD Monitoring or Office of Inspector General (OIG) Audit finding(s) concerning any previous grant term related to this renewal project.	<i>e-snaps 1.2</i>	15	
c.) Applicant drew funds down quarterly for their current renewal project.	<i>e-snaps 1.3</i>	15	
d.) Applicant had no funds remaining available for recapture by HUD for the most recently expired grant term related to this renewal project request.	<i>e-snaps 1.4</i>	15	
Section 2: Project Description and CE Requirements			
Scoring Descriptor	Reference Documents	Max Points	Final Score
e.) Applicant provides thorough description of project to include community needs, the design and implementation of the HMIS system, anticipated project outcome(s), coordination with other organizations, and how the CoC Program funding will be used.	<i>e-snaps 3B1</i>	25	
f.) Applicant confirms the HMIS collects all Universal Data Elements as set forth in the HMIS Data Standards.	<i>e-snaps 4A1</i> <i>Local Application Question HMIS 2</i>	10	
g.) Acknowledgement that the HMIS produces HUD-required reports and provides data needed for HUD reporting.	<i>e-snaps 4A2</i> <i>Local Application Question HMIS 4</i>	10	
h.) Acknowledgement that the HMIS can generate all reports required by Federal partners, including HUD, VA, and HHS.	<i>e-snaps 4A3</i> <i>Local Application Question HMIS 4</i>	10	
i.) Acknowledgement that the HMIS provides the CoC with an unduplicated count of program participants receiving services in the CoC.	<i>e-snaps 4A4</i> <i>Local Application Question HMIS 3</i>	10	
j.) HMIS Lead acknowledges they conduct Privacy and Security Training and follow up on privacy and security standards on a regular basis.	<i>e-snaps 4A7</i>	10	
k.) Applicant describes CoC's policy and procedures for managing a breach of PII in HMIS.	<i>e-snaps 4A8</i>	10	

Section 3: Local TX-500 Application			
Scoring Descriptor	Reference Documents	Max Points	Final Score
l.) Applicant has not deobligated, recaptured, or transferred any federal grants or had federal funding involuntarily reallocated.	<i>Local Application Question 13</i>	3	
m.) Applicant agrees they will not engage in racial discrimination or operate safe consumption sites.	<i>Local Application Question 20</i>	2	
n.) BONUS: Project is a required HUD component of the CoC Program.	N/A	5	
o.) Application Submission Category: Points deducted at Close to Home discretion based on application submission time. Applications submitted after the deadline will receive a two point deduction from this category of the scoring rubric and two point deductions at the start of every hour until the application is submitted, or the final score is zero in this category. Applications submitted more than 48 hours after the deadline will not be reviewed.	<i>Close to Home Staff will complete</i>	2	
Total		150	

Transition Project

Section 1: Applicant Experience and Capacity			
Scoring Descriptor	Reference Documents	Max Points	Final Score
a.) Applicant has experience effectively utilizing and leveraging federal funds and performing the activities proposed in the application: i. No experience (0 points) ii. >0 and <3 years (1 point) iii. >3 and <5 years (3 points) iv. >5 years (5 points)	<i>e-snaps 2B1 and e-snaps 2B2</i>	5	
b.) Applicant's fiscal management structure is in accordance with generally accepted accounting principles and most recent audit or audited financials show no findings. Applicant describes internal controls and financial policies and procedures.	<i>e-snaps 2B3 and Audit Attachment</i>	5	

c.) Applicant successfully submitted the budget attachment, is in compliance with the required 25% match funding, and demonstrates cost effectiveness.	<i>e-snaps 6I</i> Budget Attachment	5	
d.) Applicant has no unresolved HUD Monitoring or Office of Inspector General (OIG) Audit finding(s) concerning any previous grant term related to this transition project.	<i>Local Application Question Transition 1</i>	5	
Section 2: Project Description and CE Requirements			
Scoring Descriptor	Reference Documents	Max Points	Final Score
e.) Applicant thoroughly described the proposed project, population served, and overall program design. Project addresses a critical area of need for the homeless response system. If applying for DV Bonus, must include how survivors will be assisted in a way that address their needs and includes a trauma-informed approach.	<i>e-snaps 3B1</i> <i>Local Application Questions DV1 - DV13 (DV Bonus Only)</i>	10	
f.) Applicant agrees to participate in the CoC's Coordinated Entry process or recipient organization is a victim service provider, as defined in 24 CFR 578.3 and uses an alternate CE process that meets HUD's minimum requirements.	<i>e-snaps 3B4</i>	3	
g.) Applicant demonstrates the average cost per household served for the project is reasonable.	<i>e-snaps 3B2</i>	2	
h.) Applicant describes specific plan to coordinate and integrate with other mainstream health, social services, and employment programs: i. How applicant will assist program participants with obtaining and increasing employment income that will lead to successful exits from homelessness. ii. The type of mainstream services the applicant will assist participants with obtaining to increase income. iii. The type of social services the applicant will provide access to and help participants obtain housing.	<i>e-snaps 4A2</i>	5	
i.) Applicant outlines partnerships with employment/workforce development	<i>Local Application Question NP2</i>	5	

programs to support participants in self sufficiency.			
j.) Applicant outlines partnerships or dedicated staffing for recovery and treatment services for program participants.	<i>Local Application Question NP3</i>	5	
k.) PSH, RRH only: Applicant providers individualized services for program participants that will result in at least 20 hours per week of engagement in services, activities or employment for all program participants (except for participants over age 62 or who have disabilities as described in CFR 8.3 and 24 CFR 578.3)	<i>Local Application NP4</i>	10	
l.) TH only: Applicant describes how the proposed project will assess the service needs of program participants, and provide individualized services for program participants during their time in Transitional Housing that will result in at least 20 hours per week of engagement in services, activities or employment for all program participants (except for participants over age 62 or who have disabilities as described in CFR 8.3 and 24 CFR 578.3)	<i>Local Application Question TH5</i>	10	
m.) SSO Stand Alone only: Applicant outlines that the proposed project has a strategy for providing supportive services to eligible program participants including those with histories of unsheltered homelessness and those who do not traditionally engage with supportive services.	<i>Local Application Question SSO Standalone 2</i>	10	
n.) SSO Street Outreach only: Applicant demonstrates that they have a history of, or a plan for, partnering with first responders and law enforcement to engage people living in places not meant for human habitation to access emergency shelter, treatment programs, reunification with family, transitional housing or independent living.	<i>Local Application Questions SSO Street Outreach 3 and SSO Street Outreach 4</i>	10	
Section 3: Local TX-500 Application			
Scoring Descriptor	Reference Documents	Max Points	Final Score

o.) Applicant provided thorough explanation of how the project aligns with local funding priorities.	<i>Local Application Question NP4</i>	5	
p.) Applicant attended a Grant Conference or attended required technical assistance session with Close to Home.	<i>Local Application Question 19</i>	5	
q.) Applicant explained how their policies, procedures, and training align with the CoC's Grievance Policy and their organization's process to ensure clients can file grievances.	<i>Local Application Question 8</i>	5	
r.) Applicant submitted the threshold attachment and accurately described how the project meets required thresholds.	Threshold Attachment	5	
s.) Applicant describes how the new project would improve the following CoC system performance measures: length of time persons remain homeless, returns to homelessness, employment and income growth.	<i>Local Application Question 11</i>	5	
t.) Applicant has not deobligated, recaptured, or transferred any federal grants or had federal funding involuntarily reallocated.	<i>Local Application Question 13</i>	5	
u.) Applicant thoroughly described how they will (or have been) an active and engaged member of the Alliance to House Everyone.	<i>Local Application Question 14</i>	5	
v.) Applicant agrees they will not engage in racial discrimination or operate safe consumption sites and agrees to comply with CoC Grantee Requirements.	<i>Local Application Question 20</i>	5	
w.) Bonus: Applicant's transition project is a priority project model type and includes local priority characteristics such as connections to behavioral health, substance use treatment, Activities of Daily Living (ADL) support, and ongoing stabilization resources for individuals with chronic health conditions, disabilities, or aging related needs.	N/A	3	
x.) Application Submission Category: Points deducted at Close to Home discretion based on application submission time. Applications submitted after the deadline will receive a two point deduction from this category of the scoring rubric and two point deductions at the start of every hour until the application is submitted, or the final score is zero in this	<i>Close to Home Staff will complete</i>	2	

category. Applications submitted more than 48 hours after the deadline will not be reviewed.			
Total		100	

Appendix B: CoC Program MOU

TX-500 CoC Program Memorandum of Understanding (MOU) Between Close to Home (TX-500 Collaborate Applicant) and

Agency Name: _____

For Project(s) / Grante ID#(s): _____

Effective Dates: _____

CoC Program Fiscal Year (FY): _____

I. Purpose and Background

The purpose of this Memorandum of Understanding ("MOU") is to confirm agreements between the Continuum of Care ("CoC") agencies funded by the Department of Housing and Urban Development ("HUD") and the Collaborative Applicant for the CoC, Close to Home. This MOU defines the roles and specific responsibilities of each party relating to key aspects of the operation of the CoC.

This MOU is an effort to ensure a mutual understanding and strengthening of our partnership to ensure that everyone has a place to call home in San Antonio and Bexar County.

This MOU supersedes and replaces the prior MOU between the parties concerning the subject matter hereof.

II. Authorization

CoC Authority

The CoC program is authorized by subtitle C of title IV of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11381-11389). The program is designed to:

- Promote communitywide commitment to the goal of ending homelessness;
- Provide funding for efforts by nonprofit providers, States, and local governments to quickly rehouse homeless individuals (including unaccompanied youth) and families, while minimizing the trauma and dislocation caused to homeless individuals, families, and communities by homelessness;
- Promote access to and effective utilization of mainstream programs by homeless individuals and families; and
- Optimize self-sufficiency among individuals and families experiencing homelessness.

A CoC is a geographically based group of representatives that carries out the planning responsibilities of the Continuum of Care program, as set out by regulation. The CoC is

designed to address the critical problem of homelessness through a coordinated community-based process of identifying needs and building a system of housing and services to address those needs. The geographic jurisdiction of the TX-500 CoC is San Antonio/Bexar County.

Collaborative Applicant Designation

The CoC Board of Directors designates Close to Home as the Collaborative Applicant to manage the required HUD processes on its behalf to ensure the maximum amount of funds are received by the jurisdiction, that the CoC is following all applicable HUD rules and regulations, and that CoC-funded grantees are compliant and high-performing. Close to Home performs these tasks at the direction of the CoC Board of Directors.

III. Terms of Agreement

This MOU will adhere to the following agreements:

1. This MOU shall be effective upon adoption by each signatory agency and entity.
2. The Agency has 45 calendar days from the issuance of a new grant agreement to meet with Close to Home and execute a new MOU. The new MOU effective date should reflect the grant agreement execution date coordinated with the local HUD CPD Field Office for the CoC-funded project.
3. This agreement will renew automatically unless either party gives notification, but should be updated, reviewed, and signed annually prior to contract execution.
4. This MOU shall be reviewed and revised as needed to further implementation of strategic and long-term goals of the project.
5. This MOU can be expanded, modified, or amended, as needed, at any time by the consent of all agencies.
6. This MOU shall be in effect until the end of this project unless terminated by agreement in writing prior to the project end date.

IV. General Understandings

Close to Home, as the Collaborative Applicant will:

1. Maintain CoC policies and procedures and ensure they are transparently documented on the CoC website. Communicate changes to policies and procedures with CoC-funded agencies and assist with implementation.
2. Complete the Consolidated Application for HUD CoC Program funds on behalf of the community, including holding a fair and transparent local competition, communicating Grant Inventory Worksheet changes with the local HUD CPD field office, assisting recommended applicants with submitting final applications in e-snaps, and allowing adequate time for public comment on the CoC Application prior to submission;
3. Provide HUD policy guidance, technical assistance, and training to projects funded through the CoC Program, including coordinating technical assistance with the local HUD CPD field office;
4. Monitor performance of CoC-funded agencies and ensure robust accountability and improvement measures to address low performing projects through a documented process;

5. Assist agencies with requesting grant amendments as outlined in the CoC Program Policies and Procedures;
6. Coordinate with the HMIS Lead Agency to provide technical assistance to CoC-funded projects.
7. Submit required federal reports on behalf of the CoC, including the Point-in-Time Count, Housing Inventory Count, System Performance Measures, and the Longitudinal Systems Analysis;
8. Monitor Federal Regulations and their effects on the CoC, while providing technical assistance for new regulation implementation;
9. Administer the CoC Governance Structure, including coordination of the CoC Board, Alliance Advisory Board, and Parent Committees.³ Support implementation and oversee system effectiveness and make recommendations to governing bodies when system barriers are identified;
10. Ensure uniform application of Governance Charter and adopted guidelines to all members of the CoC governing bodies;
11. Coordinate with Consolidated Plan Jurisdictions to develop and maintain local CoC and ESG Written Standards of Care, align project performance measures, respond to grievance appeals, and coordinate funding strategy;
12. Support fundraising efforts of CoC-funded agencies;
13. Support and further coordination with local funders;
14. Advocate for ending and preventing homelessness including letters of support and resources;
15. Provide direction and oversight through the development and periodic review and refinement of strategies, goals and objectives to end homelessness;
16. Consider and recommend policy changes to the CoC Board regarding Continuum of Care strategies, funding allocations, funding awards, grant management, and grant performance;
17. Serve as the Coordinated Entry Lead to operationalize and develop community-led strategies to improve the local Coordinated Entry System.

The CoC-Funded Agency will:

1. Inform Close to Home when the agency has entered into the final Grant Agreement for the CoC-funded project and provide a copy;
2. Inform Close to Home of the grant execution date and estimated project start date;
3. Complete CoC Program Onboarding with Close to Home staff, including development of a spending plan, requesting project set-up in HMIS (if applicable), and coordinating site visits with Close to Home staff;
4. Implement projects as outlined in the HUD applications. Any deviation from the project description, number of people served, population(s) served, budget, etc. must be approved by Close to Home and HUD, if applicable;
5. Adhere to the process outlined in the CoC Program Policies and Procedures to submit any significant grant amendments or project changes to HUD;
6. Submit spending plan to pay annual CoC dues to Close to Home at a rate of 1.75% of each CoC project grant within 90 days of final Grant Agreement execution or quarterly based on the decision of the CoC Funded Agency. HUD CoC funds cannot be used to

³ Parent Committees within the CoC's Governance Structure are represented by the Homeless Response System Advisory Committee and the HMIS & Data Advisory Committee.

- pay these costs. Dues must be current in order to apply for new project funding.⁴ This is not applicable to grants in the demonstration program⁵;
7. Ensure staff complete necessary training requirements, including HMIS and Homelink trainings (if applicable) and requirements outlined in the CoC, ESG and Local Written Standards;
 8. Ensure staff complete necessary trainings when updates are made to the Homelink Workflow
 9. Sign Contributory HMIS Agreement with the HMIS Lead Agency and maintain data completeness and accuracy in accordance with HUD Data Standards and local HMIS Policies and Procedures⁶;
 10. Follow HUD requirements of accepting all eligible referrals through Homelink. If the agency is a Victim Service Provider (VSP) by HUD's definition or receives funding that prohibits client data entry into HMIS, the agency cannot utilize HMIS. Agencies with these restrictions agree to work with the CE Lead to determine the best process for the agency to coordinate with the CE system;
 11. Create and maintain program policies and procedures in alignment with HUD CFR; CoC, ESG and Local Written Standards; the Emergency Transfer Plan; Homelink Policies and Procedures; and HMIS Policies and Procedures. Upon completion of finalized Policies and Procedures provide a finalized copy to Close to Home.
 12. Ensure projects are fully accessible to all individuals;
 13. Designate a minimum of one eLOCCS approving officials to maintain oversight of the organization's eLOCCS accounts to help prevent security violations and delays in making draws. Submit eLOCCS reports to Close to Home to demonstrate timely drawdown of funds, as requested;
 14. Ensure timely drawdowns as required by HUD at a minimum of a quarterly basis;
 15. Coordinate with Close to Home and HMIS Lead Agency during data quality screening and submissions for the Point-in-Time Count, Housing Inventory Count, System Performance Measures, and Longitudinal Systems Analysis;
 16. Coordinate as required by both HUD and the CoC with lived expertise boards to ensure appropriate policies and procedures of project and improve program participant experience;
 17. Collaborate with Close to Home in collecting Lived Expertise feedback with program participants;
 18. Participate in local community surveying initiatives, such as Pathways to Progress,⁷ to ensure proper homeless response system monitoring and continuous quality improvement;

⁴ Delinquent Dues: If CoC dues have reached a 6 month late period for agencies choosing an annual payment option or have reached a 90 day late period for agencies choosing quarterly payments, the CoC Board of Directors and Homeless Strategic Plan Advisory Board will be notified to determine next steps and determine if there are broader cash flow or spending concerns with the agency.

⁵ This is not applicable to YHDP and Special Unsheltered grants in the demonstration program

⁶ If the agency is a Victim Service Provider (VSP) by HUD's definition or receives funding that prohibits client data entry into HMIS, the agency cannot utilize HMIS. Agencies with these restrictions will maintain a comparable database aligned with HUD's HMIS Data Standards and will work with the CoC Lead and HMIS Lead to ensure client confidentiality, data accuracy, and data completeness

⁷ Participation in Pathways to Progress requires a minimum of 75% of agency Skilled Assessors to register in quarterly surveying, selection may be limited but credit will be awarded based on the total number of individuals registered from each agency.

19. Support of Lived Expertise input through sharing of program participant surveying within the homeless response system⁸;
20. Participate in the formal CoC Governance system to increase an aligned and comprehensive homelessness response through attending at least 75% of Alliance Advisory Board Meetings,⁹ where representation should be from the agency's Executive Leadership;
21. Engage, and participate in policy making decisions within one CoC Committee regularly, with at least 75% of Committee Meetings being attended¹⁰;
22. Understand that system performance is comprised of individual agency's performance, hence the development and practice of internal performance and quality assurance is crucial. Provide Close to Home with performance and assurance plan or add to agency policies¹¹;
23. Ensure 75% of CoC-Funded Program Full Time Employees participate in the Annual Point-in-Time Count event as Volunteers¹²;
24. Ensure staff conducting field work in capacity for the CoC utilize the community's locally approved tool as notated within the San Antonio Homeless Street Outreach Standards;
25. Maintain compliance with interim and final rules that are specific to the CoC program and issued by HUD;
26. Submit Annual Performance Report in Sage by required deadline. Unsheltered Special CoC grantees must submit quarterly reports as required;
27. Submit the final HUD Closeout Report to the local HUD field office within the required HUD timelines and provide a copy to Close to Home;
28. Notify Close to Home of significant staff and organizational changes that would impact project performance;
29. Informing Close to Home of HUD findings or deficiencies with the CoC-funded project;
30. Will not represent the TX-500 CoC, Alliance to House Everyone, nor Close to Home without prior approval;
31. Will not use the TX-500 CoC's, Alliance to House Everyone, nor Close to Home logos without prior approval

⁸ CoC Funded Agencies will be required to share flyers regarding Pathways to Progress surveying with program participants, which can be accomplished through bulletin board flyers in common areas or in case management offices.

⁹ The Alliance Advisory Board is a CoC Governing body that convenes a representative group of agencies committed to preventing homelessness at least semi-annually to coordinate, address agency-wide barriers, approve priorities for the Alliance, approve priorities for CoC program funding, form communications strategies for humanizing homelessness, share resources, learn best practices, and network.

¹⁰ CoC Parent Committees include Homeless Response System Advisory Committee and HMIS & Data Advisory Committee. These Committees meet once a month throughout the calendar year and do not require CoC Grantees to hold a voting seat but do require active engagement and maintained attendance.

¹¹ If applicable due to performance/quality concerns, abide by CoC Board issued Quality Improvement plan.

¹² Participation in the annual Point in Time Count requires staff to participate in trainings, leading teams (if applicable) and attending to volunteer for one of the three counts defined as the afternoon count, midnight count, or encampment count. Participation does not require individuals to be team leads, only general volunteers, but individuals are still encouraged to volunteer as team leads if desired.

V. Confidentiality

All parties agree that they shall be bound by and shall abide by all applicable Federal or State statutes, laws, or regulations pertaining to the confidentiality of client records or information, including volunteers who access the Homeless Management Information System (HMIS). The parties shall not use or disclose any information about a recipient of the services provided under this agreement for any purpose connected with the parties' contract responsibilities, except in accordance with applicable Federal or State statutes, laws, or regulations or with the written consent of such recipient, recipient's attorney, or recipient's parent or guardian.

VI. Equal Opportunity

All parties agree to be bound by and abide by all applicable anti-discrimination statutes, regulations, policies, and procedures as may be applicable under any Federal or State contracts, statutes, or regulations, or otherwise as presently or hereinafter adopted by the agency.

VII. Termination

To receive funding, agencies must enter into an MOU with the Collaborative Applicant. Thus, this MOU may only be terminated under one of the following conditions:

- The funds relied upon to undertake activities described in this MOU are withdrawn or reduced; or
- Additional or updated conditions are placed on the funded project that requires an updated MOU; or
- The funds are transferred to a different organization; or
- There was a mistake in the MOU that requires an updated MOU.

If the above condition is met, any party may terminate this MOU within 30 days by providing written notice to the other party. The termination will be effective on the date specified in the notice of termination.

Collaborative Applicant (Close to Home) Representative Name

Collaborative Applicant (Close to Home) Representative Signature

Date

CoC Funded Agency Representative Name

CoC Funded Agency Representative Signature

Date

Appendix C: Program Performance Scorecards

Permanent Supportive Housing Scorecard

#	Metric	Benchmark	Max. Possible Points	Metric Value	Metric Population	How is this calculated?
1.1	Data Completeness	$\leq 2\% = 5$ points; $\leq 4\%$ and $> 2\% = 3$ points;	5	%	# missing data elements for # clients	The number of data elements that apply to all clients that are missing, as indicated by a NULL or data not collected, divided by the number of clients times the common Universal Data Elements (UDEs).
1.2	Timeliness of Data Entry	≤ 3 days = 5 points; > 3 days and ≤ 5 days = 2 points	5	Days	# entry records	The average number of days between enrollment member begin date and created date (for new enrollees) as well as the number of days between enrollment member end date and exit time stamp (for leavers).
1.3	Annual Assessment Completeness	$0\% = 5$ points; $< 10\%$ and $> 0\% = 2$ points	5	%	# out of # clients due for exit	The percentage of clients that do not have an annual financial assessment where the enrollment anniversary date falls during the reporting time frame. Only clients that are HoH, were over 17 at time of entry, or were over 17 at the enrollment anniversary date with an enrollment length of over a year are included.
Metric 1 "HMIS Data Quality" Sub Total: 15 Points						
2.1	CE Participation	$100\% = 5$ points; $\geq 90\%$ and $< 100\% = 3$ points	5	%	# out of # clients with open Homelink enrollment	The percentage of households that are on the Resource Eligibility List and have a CE Referral Event during the reporting time frame

2.2	Referral Acceptance Rate	$\geq 85\% = 10$ points; $\geq 75\%$ and $< 85\% = 2$ points	10	%	# out of # clients accepted into project	This percentage is calculated by looking at the number of referrals that ended with the outcome of Accepted/Approved WHERE the associated client received a service FROM an Outreach, CY, or Emergency Shelter project within 7 days of the referral date divided by the total number of referrals during the time frame. The 7-day window looks no further than the end of the time frame and no earlier than when the referral was opened.
Metric 2 "CE Participation" Sub Total : 15 points						
3.2	Exits to or Retention of Permanent Housing	$\geq 90\% = 15$ points; $\geq 85\%$ and $< 90\% = 10$ points; $\geq 80\%$ and $< 85\% = 5$ points	15	%	# clients	The number of clients that are either stayers or have a housing move-in date in all PH projects except PH-RRH and how many of those stayers or leavers exited to PH (based off of the HUD list of destinations) during the reporting time frame divided by the total number of clients with an open enrollment during the time reporting time frame.
3.3	Returns to Homelessness after Permanent Housing Outcome: (0 - 6 months)	$\leq 10\% = 10$ points; $\leq 20\%$ and $> 10\% = 2$ points	10	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2 years is included WHERE recidivism is marked by an ES, TH, Outreach, or CY project enrollment. Clients that returned up to 6 months

						FROM their PH exit date are included divided by all clients with a PH exit within the two years FROM the reporting start date. Reporting Start Date = Project Start Date
3.4	Returns to Homelessness after Permanent Housing Outcome: (7 - 12 months)	$\leq 15\% = 5$ points; $\leq 25\%$ and $> 15\% = 2$ points	5	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2 years is included WHERE recidivism is marked by an ES, TH, Outreach, or CY project enrollment. Clients that returned 7-12 months FROM their PH exit date are included divided by all clients with a PH exit within the two years FROM the reporting start date. Reporting Start Date = Project Start Date
3.5	Returns to Homelessness after Permanent Housing / TOTAL Returns to Homelessness : (13 - 24 months)	$\leq 20\% = 5$ points; $\leq 30\%$ and $> 20\% = 2$ points	5	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2 years is included WHERE recidivism is marked by an ES, TH, Outreach, or CY project enrollment. All clients that returned 13-24 months FROM the reporting start date are included divided by all PH exit clients within the two years FROM the reporting start date. Reporting Start Date = Project Start Date

3.7	Overall Increase Income (Employment Only)	>= 25% = 10 points; >= 20% and < 25% = 5 points; >=15% and <20% = 3 points	10	%	# clients	The number of adult clients, both leavers and stayers, which either gained or increased total employment income as indicated by their most recent HUD Financial assessment.
3.8	Overall Increase Income (Benefits Only)	>= 25% = 10 points; >= 20% and < 25% = 5 points; >=15% and <20% = 3 points	10	%	# clients	The number of adult clients, both leavers and stayers, which either gained or increased total benefits income as indicated by their most recent HUD Financial assessment.
Metric 3 "System Performance Measures" Sub Total: 55 Points						
Total Maximum Points on Project Performance: 85 Points						

Rapid Rehousing Scorecard

#	Metric	Benchmark	Max. Possible Points	Metric Value	Metric Population	How is this calculated?
1.1	Data Completeness	<= 2% = 5 points; <= 4% and >2% = 3 points;	5	%	# missing data elements for # clients	The number of data elements that apply to all clients that are missing, as indicated by a NULL or data not collected, divided by the number of clients times the common Universal Data Elements (UDEs).
1.2	Timeliness of Data Entry	<= 3 days = 5 points; > 3 days and <= 5 days = 2 points	5	Days	# entry records	The average number of days between enrollment member begin date and created date (for new enrollees) as well as the number of days between enrollment member end date and exit time stamp (for leavers).
1.3	Annual Assessment Completeness	0% = 5 points; < 10% and	5	%	# out of # clients due for exit	The percentage of clients that do not have an annual financial

		>0% = 2 points				assessment where the enrollment anniversary date falls during the reporting time frame. Only clients that are HoH, were over 17 at time of entry, or were over 17 at the enrollment anniversary date with an enrollment length of over a year are included.
Metric 1 "HMIS Data Quality" Sub Total: 15 Points						
2.1	CE Participation	100% = 5 points; ≥ 90% and < 100% = 3 points	5	%	# out of # clients with open Homelink enrollment	The percentage of households that are on the Resource Eligibility List and have a CE Referral Event during the reporting time frame
2.2	Referral Acceptance Rate	≥ 85% = 10 points; ≥ 75% and < 85% = 2 points	10	%	# out of # clients accepted into project	This percentage is calculated by looking at the number of referrals that ended with the outcome of Accepted/Approved WHERE the associated client received a service FROM an Outreach, CY, or Emergency Shelter project within 7 days of the referral date divided by the total number of referrals during the time frame. The 7-day window looks no further than the end of the time frame and no earlier than when the referral was opened.
Metric 2 "CE Participation" Sub Total: 15 points						
3.1	Rapid Placement into Permanent Housing	< 30 days = 15 points; 30-60 days = 10 point; 60-90 days = 5 points	15	Days	# clients	Average days from Project Start to Hosing Move-in Date (Head of Household Only). If Move-in Date is missing, uses Project Exit date, truncated at report end.

3.2	Exits to or Retention of Permanent Housing	$\geq 90\% = 15$ points; $\geq 85\%$ and $< 90\% = 10$ points; $\geq 80\%$ and $< 85\% = 5$ points	15	%	# clients	The number of clients that are either stayers or have a housing move-in date in all PH projects except PH-RRH and how many of those stayers or leavers exited to PH (based off of the HUD list of destinations) during the reporting time frame divided by the total number of clients with an open enrollment during the reporting time frame.
3.3	Returns to Homelessness after Permanent Housing Outcome: (0 - 6 months)	$\leq 10\% = 10$ points; $\leq 20\%$ and $> 10\% = 2$ points	10	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2 years is included WHERE recidivism is marked by an ES, TH, Outreach, or CY project enrollment. Clients that returned up to 6 months FROM their PH exit date are included divided by all clients with a PH exit within the two years FROM the reporting start date. Reporting Start Date = Project Start Date
3.4	Returns to Homelessness after Permanent Housing Outcome: (7 - 12 months)	$\leq 15\% = 5$ points; $\leq 25\%$ and $> 15\% = 2$ points	5	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2 years is included WHERE recidivism is marked by an ES, TH, Outreach, or CY project enrollment. Clients that returned 7-12 months FROM their PH exit date are included divided by

						all clients with a PH exit within the two years FROM the reporting start date. Reporting Start Date = Project Start Date
3.5	Returns to Homelessness after Permanent Housing / TOTAL Returns to Homelessness : (13 - 24 months)	<= 20% = 5 points; <=30% and >20% = 2 points	5	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2 years is included WHERE recidivism is marked by an ES, TH, Outreach, or CY project enrollment. All clients that returned 13-24 months FROM the reporting start date are included divided by all PH exit clients within the two years FROM the reporting start date. Reporting Start Date = Project Start Date
3.7	Overall Increase Income (Employment Only)	>= 25% = 10 points; >= 20% and < 25% = 5 points; >=15% and <20% = 3 points	10	%	# clients	The number of adult clients, both leavers and stayers, which either gained or increased total employment income as indicated by their most recent HUD Financial assessment.
3.8	Overall Increase Income (Benefits Only)	>= 25% = 10 points; >= 20% and < 25% = 5 points; >=15% and <20% = 3 points	10	%	# clients	The number of adult clients, both leavers and stayers, which either gained or increased total benefits income as indicated by their most recent HUD Financial assessment.
Metric 3 "System Performance Measures" Sub Total: 70 Points						
Total Maximum Points on Project Performance: 100 Points						

Transitional Housing Scorecard

#	Metric	Benchmark	Max. Possible Points	Metric Value	Metric Population	How is this calculated?
1.1	Data Completeness	$\leq 2\% = 5$ points; $\leq 4\%$ and $> 2\% = 3$ points;	5	%	# missing data elements for # clients	The number of data elements that apply to all clients that are missing, as indicated by a NULL or data not collected, divided by the number of clients times the common Universal Data Elements (UDEs).
1.2	Timeliness of Data Entry	≤ 3 days = 5 points; > 3 days and ≤ 5 days = 2 points	5	Days	# entry records	The average number of days between enrollment member begin date and created date (for new enrollees) as well as the number of days between enrollment member end date and exit time stamp (for leavers).
1.3	Annual Assessment Completeness	$0\% = 5$ points; $< 10\%$ and $> 0\% = 2$ points	5	%	# out of # clients due for exit	The percentage of clients that do not have an annual financial assessment where the enrollment anniversary date falls during the reporting time frame. Only clients that are HoH, were over 17 at time of entry, or were over 17 at the enrollment anniversary date with an enrollment length of over a year are included.
Metric 1 "HMIS Data Quality" Sub Total: 15 Points						
2.1	CE Participation	$100\% = 5$ points; $\geq 90\%$ and $< 100\% = 3$ points	5	%	# out of # clients with open Homelink enrollment	The percentage of households that are on the Resource Eligibility List and have a CE Referral Event during the reporting time frame
Metric 2 "CE Participation" Sub Total: 5 points						

3.1	Rapid Placement into Permanent Housing	< 30 days = 15 points; 30-60 days = 10 point; 60-90 days = 5 points	15	Days		Average days from Project Start to Housing Move-in Date (Head of Household Only). If Move-in Date is missing, uses Project Exit date, truncated at report end.
3.2	Exits to or Retention of Permanent Housing	>= 90% = 15 points; >=85% and <90% = 10 points; >=80% and <85% = 5 points	15	%	# clients	The number of clients that are either stayers or have a housing move-in date in all PH projects except PH-RRH and how many of those stayers or leavers exited to PH (based off of the HUD list of destinations) during the reporting time frame divided by the total number of clients with an open enrollment during the time reporting time frame.
3.3	Returns to Homelessness after Permanent Housing Outcome: (0 - 6 months)	<= 10% = 10 points; <=20% and >10% = 2 points	10	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2 years is included WHERE recidivism is marked by an ES, TH, Outreach, or CY project enrollment. Clients that returned up to 6 months FROM their PH exit date are included divided by all clients with a PH exit within the two years FROM the reporting start date. Reporting Start Date = Project Start Date
3.4	Returns to Homelessness after Permanent Housing	<= 15% = 5 points; <=25% and >15% = 2 points	5	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2

	Outcome: (7 - 12 months)					years is included WHERE recidivism is marked by an ES, TH, Outreach, or CY project enrollment. Clients that returned 7-12 months FROM their PH exit date are included divided by all clients with a PH exit within the two years FROM the reporting start date. Reporting Start Date = Project Start Date
3.5	Returns to Homelessness after Permanent Housing / TOTAL Returns to Homelessness : (13 - 24 months)	<= 20% = 5 points; <=30% and >20% = 2 points	5	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2 years is included WHERE recidivism is marked by an ES, TH, Outreach, or CY project enrollment. All clients that returned 13-24 months FROM the reporting start date are included divided by all PH exit clients within the two years FROM the reporting start date. Reporting Start Date = Project Start Date
3.7	Overall Increase Income (Employment Only)	>= 25% = 10 points; >= 20% and < 25% = 5 points; >=15% and <20% = 3 points	10	%	# clients	The number of adult clients, both leavers and stayers, which either gained or increased total employment income as indicated by their most recent HUD Financial assessment.
3.8	Overall Increase Income (Benefits Only)	>= 25% = 10 points; >= 20% and < 25% = 5 points; >=15% and	10	%	# clients	The number of adult clients, both leavers and stayers, which either gained or increased total benefits income as indicated by their most

		<20% = 3 points				recent HUD Financial assessment.
Metric 3 "System Performance Measures" Sub Total: 70 Points						
Total Maximum Points on Project Performance: 90 Points						

SSO Scorecard

#	Metric	Benchmark	Max. Possible Points	Metric Value	Metric Population	How is this calculated?
1.1	Data Completeness	<= 2% = 5 points; <= 4% and >2% = 3 points	5	%	# missing data elements for # clients	The number of data elements that apply to all clients that are missing, as indicated by a NULL or data not collected, divided by the number of clients times the common Universal Data Elements (UDEs).
1.2	Timeliness of Data Entry	<= 3 days = 5 points; > 3 days and <= 5 days = 2 points	5	Days	# entry records	The average number of days between enrollment member begin date and created date (for new enrollees) as well as the number of days between enrollment member end date and exit time stamp (for leavers).
1.3	Annual Assessment Completeness	0% = 5 points; < 10% and >0% = 2 points	5	%	# out of # clients due for exit	The percentage of clients that do not have an annual financial assessment where the enrollment anniversary date falls during the reporting time frame. Only clients that are HoH, were over 17 at time of entry, or were over 17 at the enrollment anniversary date with an enrollment

						length of over a year are included.
Metric 1 "HMIS Data Quality" Sub Total: 15 Points						
3.2	Exits to or Retention of Permanent Housing	>= 90% = 15 points; >=85% and <90% = 10 points; >=80% and <85% = 5 points	15	%	# clients	The number of clients that are either stayers or have a housing move-in date in all PH projects except PH-RRH and how many of those stayers or leavers exited to PH (based off of the HUD list of destinations) during the reporting time frame divided by the total number of clients with an open enrollment during the time reporting time frame.
3.3	Returns to Homelessness after Permanent Housing Outcome: (0 - 6 months)	<= 10% = 10 points; <=20% and >10% = 2 points	10	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2 years is included WHERE recidivism is marked by an ES, TH, Outreach, or CY project enrollment. Clients that returned up to 6 months FROM their PH exit date are included divided by all clients with a PH exit within the two years FROM the reporting start date. Reporting Start Date = Project Start Date
3.4	Returns to Homelessness after Permanent Housing Outcome: (7 - 12 months)	<= 15% = 5 points; <=25% and >15% = 2 points	5	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2 years is included WHERE recidivism is marked by an ES, TH, Outreach, or CY project

						enrollment. Clients that returned 7-12 months FROM their PH exit date are included divided by all clients with a PH exit within the two years FROM the reporting start date. Reporting Start Date = Project Start Date
3.5	Returns to Homelessness after Permanent Housing / TOTAL Returns to Homelessness : (13 - 24 months)	$\leq 20\% = 5$ points; $\leq 30\%$ and $> 20\% = 2$ points	5	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2 years is included WHERE recidivism is marked by an ES, TH, Outreach, or CY project enrollment. All clients that returned 13-24 months FROM the reporting start date are included divided by all PH exit clients within the two years FROM the reporting start date. Reporting Start Date = Project Start Date
3.7	Overall Increase Income (Employment Only)	$\geq 25\% = 10$ points; $\geq 20\%$ and $< 25\% = 5$ points; $\geq 15\%$ and $< 20\% = 3$ points	10	%	# clients	The number of adult clients, both leavers and stayers, which either gained or increased total employment income as indicated by their most recent HUD Financial assessment.
3.8	Overall Increase Income (Benefits Only)	$\geq 25\% = 10$ points; $\geq 20\%$ and $< 25\% = 5$ points; $\geq 15\%$ and $< 20\% = 3$ points	10	%	# clients	The number of adult clients, both leavers and stayers, which either gained or increased total benefits income as indicated by their most recent HUD Financial assessment.
Metric 3 "System Performance Measures" Sub Total: 55 Points						

Total Maximum Points on Project Performance: 70 Points

Victim Service Provider - Rapid Rehousing Scorecard

#	Metric	Benchmark	Max. Possible Points	Metric Value	Metric Population	How is this calculated?
1.1	Data Completeness	$\leq 2\% = 5$ points; $\leq 4\%$ and $> 2\% = 3$ points	5	%	# missing data elements for # clients	The number of data elements that apply to all clients that are missing, as indicated by a NULL or data not collected, divided by the number of clients times the common Universal Data Elements (UDEs).
1.2	Timeliness of Data Entry	≤ 3 days = 5 points; > 3 days and ≤ 5 days = 2 points	5	Days	# entry records	The average number of days between enrollment member begin date and created date (for new enrollees) as well as the number of days between enrollment member end date and exit time stamp (for leavers).
1.3	Annual Assessment Completeness	$0\% = 5$ points; $< 10\%$ and $> 0\% = 2$ points	5	%	# out of # clients due for exit	The percentage of clients that do not have an annual financial assessment where the enrollment anniversary date falls during the reporting time frame. Only clients that are HoH, were over 17 at time of entry, or were over 17 at the enrollment anniversary date with an enrollment length of over a year are included.
Metric 1 "HMIS Data Quality" Sub Total: 15 Points						

2.1	DV knowledge base	>90% = 15 points; < 89% and > 80% and = 10 points	15	%	# out of # Clients	The percentage of clients demonstrating their understanding of domestic violence based on the assessment tool administered by the DV case manager at the time of exit. Leavers only.
Metric 2 "CE Participation" Sub Total: 15 points						
3.1	Rapid Placement into Permanent Housing	< 30 days = 15 points; 30-60 days = 10 point; 60-90 days = 5 points	15	Days		Average days from Project Start to Hosing Move-in Date (Head of Household Only). If Move-in Date is missing, uses Project Exit date, truncated at report end.
3.2	Exits to or Retention of Permanent Housing	>= 90% = 15 points; >=85% and <90% = 10 points; >=80% and <85% = 5 points	15	%	# clients	The number of clients that are either stayers or have a housing move-in date in all PH projects except PH-RRH and how many of those stayers or leavers exited to PH (based off of the HUD list of destinations) during the reporting time frame divided by the total number of clients with an open enrollment during the reporting time frame.
3.3	Returns to Homelessness after Permanent Housing Outcome: (0 - 6 months)	<= 10% = 10 points; <=20% and >10% = 2 points	10	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2 years is included WHERE recidivism is marked by an ES, TH, Outreach, or CY project enrollment. Clients that returned up to 6 months FROM their PH exit date are included divided by all clients with a PH exit

						within the two years FROM the reporting start date. Reporting Start Date = Project Start Date
3.4	Returns to Homelessness after Permanent Housing Outcome: (7 - 12 months)	$\leq 15\% = 5$ points; $\leq 25\%$ and $> 15\% = 2$ points	5	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2 years is included WHERE recidivism is marked by an ES, TH, Outreach, or CY project enrollment. Clients that returned 7-12 months FROM their PH exit date are included divided by all clients with a PH exit within the two years FROM the reporting start date. Reporting Start Date = Project Start Date
3.5	Returns to Homelessness after Permanent Housing / TOTAL Returns to Homelessness : (13 - 24 months)	$\leq 20\% = 5$ points; $\leq 30\%$ and $> 20\% = 2$ points	5	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2 years is included WHERE recidivism is marked by an ES, TH, Outreach, or CY project enrollment. All clients that returned 13-24 months FROM the reporting start date are included divided by all PH exit clients within the two years FROM the reporting start date. Reporting Start Date = Project Start Date

3.7	Overall Increase Income (Employment Only)	>= 25% = 10 points; >= 20% and < 25% = 5 points; >=15% and <20% = 3 points	10	%	# clients	The number of adult clients, both leavers and stayers, which either gained or increased total employment income as indicated by their most recent HUD Financial assessment.
3.8	Overall Increase Income (Benefits Only)	>= 25% = 10 points; >= 20% and < 25% = 5 points; >=15% and <20% = 3 points	10	%	# clients	The number of adult clients, both leavers and stayers, which either gained or increased total benefits income as indicated by their most recent HUD Financial assessment.
Metric 3 "System Performance Measures" Sub Total: 70 Points						
Total Maximum Points on Project Performance: 100 Points						

Victim Service Provider – Transitional Housing Scorecard

#	Metric	Benchmark	Max. Possible Points	Metric Value	Metric Population	How is this calculated?
1.1	Data Completeness	<= 2% = 5 points; <= 4% and >2% = 3 points	5	%	# missing data elements for # clients	The number of data elements that apply to all clients that are missing, as indicated by a NULL or data not collected, divided by the number of clients times the common Universal Data Elements (UDEs).
1.2	Timeliness of Data Entry	<= 3 days = 5 points; > 3 days and <= 5 days = 2 points	5	Days	# entry records	The average number of days between enrollment member begin date and created date (for new enrollees) as well as the number of days between enrollment member end date and exit time stamp (for leavers).
1.3	Annual Assessment Completeness	0% = 5 points; < 10% and	5	%	# out of # clients due for exit	The percentage of clients that do not have an annual financial

		>0% = 2 points				assessment where the enrollment anniversary date falls during the reporting time frame. Only clients that are HoH, were over 17 at time of entry, or were over 17 at the enrollment anniversary date with an enrollment length of over a year are included.
Metric 1 "HMIS Data Quality" Sub Total: 15 Points						
2.1	DV knowledge base	>90% = 15 points; < 89% and > 80% and = 10 points	15	%	# out of # Clients	The percentage of clients demonstrating their understanding of domestic violence based on the assessment tool administered by the DV case manager at the time of exit. Leavers only.
Metric 2 "CE Participation" Sub Total: 15 points						
3.1	Rapid Placement into Permanent Housing	< 30 days = 15 points; 30-60 days = 10 point; 60-90 days = 5 points	15	Days		Average days from Project Start to Housing Move-in Date (Head of Household Only). If Move-in Date is missing, uses Project Exit date, truncated at report end.
3.2	Exits to or Retention of Permanent Housing	>= 90% = 15 points; >=85% and <90% = 10 points; >=80% and <85% = 5 points	15	%	# clients	The number of clients that are either stayers or have a housing move-in date in all PH projects except PH-RRH and how many of those stayers or leavers exited to PH (based off of the HUD list of destinations) during the reporting time frame divided by the total number of clients with an open enrollment during the time reporting time frame.

3.3	Returns to Homelessness after Permanent Housing Outcome: (0 - 6 months)	$\leq 10\% = 10$ points; $\leq 20\%$ and $>10\% = 2$ points	10	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2 years is included WHERE recidivism is marked by an ES, TH, Outreach, or CY project enrollment. Clients that returned up to 6 months FROM their PH exit date are included divided by all clients with a PH exit within the two years FROM the reporting start date. Reporting Start Date = Project Start Date
3.4	Returns to Homelessness after Permanent Housing Outcome: (7 - 12 months)	$\leq 15\% = 5$ points; $\leq 25\%$ and $>15\% = 2$ points	5	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2 years is included WHERE recidivism is marked by an ES, TH, Outreach, or CY project enrollment. Clients that returned 7-12 months FROM their PH exit date are included divided by all clients with a PH exit within the two years FROM the reporting start date. Reporting Start Date = Project Start Date
3.5	Returns to Homelessness after Permanent Housing / TOTAL Returns to Homelessness	$\leq 20\% = 5$ points; $\leq 30\%$ and $>20\% = 2$ points	5	%	# clients	This calculation is based off of System Performance Measures' Measure 2 calculations. The earliest PH exit per client for the past 2 years is included WHERE recidivism is marked by an ES, TH,

	: (13 - 24 months)					Outreach, or CY project enrollment. All clients that returned 13-24 months FROM the reporting start date are included divided by all PH exit clients within the two years FROM the reporting start date. Reporting Start Date = Project Start Date
3.7	Overall Increase Income (Employment Only)	>= 25% = 10 points; >= 20% and < 25% = 5 points; >=15% and <20% = 3 points	10	%	# clients	The number of adult clients, both leavers and stayers, which either gained or increased total employment income as indicated by their most recent HUD Financial assessment.
3.8	Overall Increase Income (Benefits Only)	>= 25% = 10 points; >= 20% and < 25% = 5 points; >=15% and <20% = 3 points	10	%	# clients	The number of adult clients, both leavers and stayers, which either gained or increased total benefits income as indicated by their most recent HUD Financial assessment.
Metric 3 "System Performance Measures" Sub Total: 70 Points						
Total Maximum Points on Project Performance: 90 Points						

Applicant Name	Project Name	Project Type	Project Score	Project Status	Project Rank	Requested from HUD	ed Funds (+/-)
Haven for Hope	HMIS Renewal	HMIS	151	Accepted	1	\$764,629	
Haven for Hope	SNOFO HMIS Renewal	HMIS	146	Accepted	2	\$256,135	
Home	Entry YHDP	SSO - CE	133	Accepted	3	\$56,180	
SARAH/Close to Home	2026 SARAH Coordinated Access DV Bonus	SSO - CE	135	Accepted	4	\$143,795	
Home	Access SNOFO	SSO - CE	155	Accepted	5	\$39,378	
Home	Access	SSO - CE	133	Accepted	6	\$752,674	
SAMM	FY 2026 SAMM Housing First CH Singles II	PH	136	Accepted	7	\$1,932,922	
SAMM	FY 2026 SAMM Housing First CH Singles Renewal	PH	132	Accepted	8	\$1,671,512	
SAMM	Renewal	PH	132	Accepted	9	\$333,682	
SAMM	FY2026 SAMM Housing First CH Singles III	PH	132	Accepted	10	\$506,530	
SAMM	First Renewal	PH	131	Accepted	11	\$1,644,532	
American GI Forum	NVOP Permanent Supportive Housing	PH	114	Accepted	12	\$1,080,566	
Housing First Community	FY 2026 HFCC PSH Renewal	PH	120	Accepted	13	\$632,807	
Endeavors	PSH - SAT - 26	PH	110	Accepted	14	\$1,722,663	
Family Violence Prevention	La Paloma Transitional Housing 2026	TH	137	Accepted	15	\$151,166	
SAMM	FY 2026 - SAMM Transitional Housing	TH	80	Accepted	16	\$514,295	
SAMM	FY 2026 - SAMMinistries (Housing Navigation)	SSO	84	Accepted	17	\$272,783	
SAMM	Center Renewal	SSO	81	Accepted	18	\$1,023,189	
Haven for Hope	HMIS Expansion	HMIS	90	Accepted	19	\$307,625	\$300,000
Home	Expansion	SSO - CE	88	Accepted	20	\$110,000	\$38,720
Family Violence Prevention	FVPS Rapid Rehousing 2026	PH	145	Accepted	21	\$359,264	
SAMM	FY2026 SAMM Unsheltered 18-24 Joint	Joint TH-RRH	129	Accepted	22	\$1,302,461	
Endeavors	TH-DVSP-SAT-26	TH	104	Accepted	23	\$732,190	\$732,190
Endeavors	TH-DVSA-SAT-26	TH	104	Accepted	24	\$881,790	\$881,790

Haven for Hope	2026 Haven for Hope TH	TH	100	Accepted	25	\$1,163,667	\$1,163,667
UT San Antonio	BCFES YHDP TH FY26	TH	100	Accepted	26	\$751,597	\$751,597
Endeavors	TH-FFL-SAT-26	TH	99	Accepted	27	\$628,027	\$628,027
SAMM	Hope TH	TH	99	Accepted	28	\$562,810	\$562,810
UT San Antonio	BCFES HEART DV TH	TH	99	Accepted	29	\$1,239,827	\$1,239,827
American GI Forum	NVOP Transitional Housing SATX Expansion	TH	98	Accepted	30	\$805,957	\$805,957
Endeavors	TH-YRP-SAT-26	TH	98	Accepted	31	\$966,429	\$966,429
SAMM	FY2026 SAMMinistries Scattered Site Transitional	TH	98	Accepted	32	\$217,940	\$217,940
Thrive	Thrive YHDP TH	TH	98	Accepted	33	\$593,230	\$593,230
SA Hope Center	Pathways Out of Poverty	SSO	97	Accepted	34	\$635,273	\$447,014
SAMM	FY2026 SAMM Unsheltered Transitional	TH	97	Accepted	35	\$538,658	\$538,658
Thrive	Thrive CoC New Project TH Transition FY26	TH	97	Accepted	36	\$738,220	\$738,220
SAMM	FY2026 SAMM DV TH	TH	80	Accepted	37	\$891,864	\$891,864
Endeavors	TH-DV-SAT-26	TH	101	Accepted	38	\$1,281,432	
BEAT AIDS Coalition Trust	BEAT AIDS DV Transitional Housing	TH	90	Accepted	39	\$1,030,440	
Awaaz	Awaaz Transitional Housing for Domestic	TH	70	Accepted	40	\$50,846	
Haven for Hope	2026 Haven for Hope SSO Street Outreach	SSO-Outreach	101	Accepted	41	\$150,300	
Endeavors	TH-SS-SAT	TH	100	Accepted	42	\$1,281,563	
Catholic Charities	Humanitarian Relief Bexar County Street Outreach	SSO-Outreach	99	Accepted	43	\$302,123	
American GI Forum	NVOP Transitional	TH	97	Accepted	44	\$1,892,374	
Pay it Forward SA	Sober Living Dorm	SSO	86	Accepted	45	\$105,340	
Adult & Teen Challenge of Texas	Adult & Teen Challenge of Texas - Transitional	TH	96	Rejected	Not Ranked	\$0	
American GI Forum	NVOP Rapid Rehousing	PH		Fully Reallocated	Not Ranked	\$0	-\$805,957
American GI Forum	NVOP Thrive San Antonio	SSO	96	Rejected	Not Ranked	\$0	
BEAT AIDS Coalition Trust	BEAT AIDS Transitional Housing Program FY26	TH	91	Rejected	Not Ranked	\$0	
CAM	CAM: Homeless Response team - street	SSO-Outreach	90	Rejected	Not Ranked	\$0	

CAM	CAMpassion Care: street level psychiatric care for the unsheltered street	SSO	80	Rejected	Not Ranked	\$0	
Communities In Schools of San	CIS-SA's Domestic Violence Expansion	SSO	93	Rejected	Not Ranked	\$0	
Endeavors	FY2024 EndDV RRH II	PH		Fully Reallocated	Not Ranked	\$0	-\$732,190
Endeavors	FY2024 EndDV RRH	PH		Fully Reallocated	Not Ranked	\$0	-\$881,790
Endeavors	FY2024 Fairweather	PH		Fully Reallocated	Not Ranked	\$0	-\$628,027
Endeavors	FY2024 Endeavors YHDP	PH		Fully Reallocated	Not Ranked	\$0	-\$966,429
Endeavors	SSO-S-SAT	SSO	97	Rejected	Not Ranked	\$0	
Endeavors	TH-YHDP-SAT-26	TH	100	Rejected	Not Ranked	\$0	
Haven for Hope	Unsheltered	PH		Fully Reallocated	Not Ranked	\$0	-\$1,163,667
Haven for Hope	2026 Haven for Hope	SSO	95	Rejected	Not Ranked	\$0	
Haven for Hope	Unsheltered	PH	0	Fully Reallocated	Not Ranked	\$0	-\$338,720
Heart of the Community	Heart of the Community Foundation Transitional	TH	86	Rejected	Not Ranked	\$0	
Heart of the Community	Heart of the Community Foundation Transitional	SSO	81	Rejected	Not Ranked	\$0	
Heart of the Community	Heart of the Community Foundation Transitional	SSO-Outreach	85	Rejected	Not Ranked	\$0	
Housing First Community	Towne Twin Village Apartments Transitional	TH	97	Rejected	Not Ranked	\$0	
Housing First Community	Towne Twin Village PSH Expansion	PH	89	Rejected	Not Ranked	\$0	
SA Hope Center	Pathways Out of Poverty	SSO		Fully Reallocated	Not Ranked	\$0	-\$447,014
SAMM	FY2024 SAMM YHDP	Joint TH-RRH		Fully Reallocated	Not Ranked	\$0	-\$562,810
SAMM	FY2024 SAMM RRH	PH		Fully Reallocated	Not Ranked	\$0	-\$217,940
SAMM	2022 SAMMinistries	PH		Fully Reallocated	Not Ranked	\$0	-\$538,658
SAMM	FY2026 - SAMMinistries	Joint TH-RRH		Fully Reallocated	Not Ranked	\$0	-\$891,864
SAMM	FY2026-SAMMinistries	SSO	93	Rejected	Not Ranked	\$0	
SAMM	FY2026-SAMM Transitional Housing	TH	92	Rejected	Not Ranked	\$0	
SAMM	Commons at Acequia	PH	96	Rejected	Not Ranked	\$0	
SARAH/Close to	CoC Planning	Planning	N/A	Accepted	Not Ranked	\$1,332,955	
The Center for Healthcare Services	CHCS SSO Street Outreach FY26	SSO-Outreach	95	Rejected	Not Ranked	\$0	
Thrive	Thrive HUD YHDP	PH		Fully Reallocated	Not Ranked	\$0	-\$593,230
Thrive	Thrive RRH CoC Renewal	PH		Fully Reallocated	Not Ranked	\$0	-\$738,220
UT San Antonio	BCFES Housing First	PH		Fully Reallocated	Not Ranked	\$0	-\$751,597

UT San Antonio	BCFES Housing First Project YYA DV FY24	PH		Fully Reallocated	Not Ranked	\$0	-\$1,239,827
WestCare Texas, Inc.	WestCare Texas Casa Esperanza Transitional	TH	96	Rejected	Not Ranked	\$0	

Public Reporting Burden Statement: This collection of information is estimated to average 0.20 hours per response, including the time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of the requested information. Comments regarding the accuracy of this burden estimate and any suggestions for reducing this burden can be sent to: U.S. Department of Housing and Urban Development, Office of the Chief Data Officer, R, 451 7th St SW, Room 8210, Washington, DC 20410-5000. Do not send completed forms to this address. This Agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless the collection displays a valid OMB control number. This Agency is authorized to collect this information under Section 102 of the Department of Housing and Urban Development Reform Act of 1989. The information you provide will enable this Agency to carry out its responsibilities under this Act and ensure greater accountability and integrity in the provision of certain types of assistance administered by this Agency. The information collected via this form is required to obtain the benefit sought in the grant program. Failure to provide any required information may delay the processing of your application and may result in sanctions and penalties including the administrative and civil money penalties specified under 24 CFR §4.38. This information will not be held confidential and may be made available to the public in accordance with the Freedom of Information Act (5 U.S.C. §552). The information collected via this form is not retrieved by a personal identifier, therefore it does not meet the threshold for a Privacy Act Statement.

Type or clearly print the following information.

****Warning:** *Anyone who knowingly submits a false claim or makes a false statement is subject to criminal and/or civil penalties, including confinement for up to 5 years, fines, and civil and administrative penalties (18 U.S.C §§ 287, 1001, 1010, 1012, 1014; 31 U.S.C. § 3729, 3802; 24 CFR § 28.10(b)(1)(iii)).*

Applicant Organization: South Alamo Regional Alliance for the Homeless dba Close to Home San Antonio Bexar County

Assistance Listing number and Federal Program name to which the Applicant is applying:

Include the funding opportunity number and name exactly as it appears in the applicable funding opportunity announcement (example: 14.896, Family Self-Sufficiency Program).

CPD-2600-DC-0025 FY 2026 Continuum of Care Competition and Youth Homelessness Demonstration Program Grants NOFO

Opportunity Zone Census Tract(s), which the proposed activities/projects will benefit:

Include below the full 11-digit census tract number (example: 06067001101). Designated Opportunity Zone Census Tracts can be found at: <https://opportunityzones.hud.gov/resources>. Select the “CDFI Fund Opportunity Zones Resources” link and then select the “List of designated Qualified Opportunity Zones.”

4802913090, 48029110600, 48029181819 & 48029192100

The application meets which of the following criteria (please select one):

- ☐ The proposed activities/projects will occur solely within the Opportunity Zone Census Tract(s) listed above.
- ☒ The proposed activities/projects will occur within the Opportunity Zone Census Tract(s) listed above and other communities.
- ☐ The proposed activities/projects will occur outside Opportunity Zone Census Tracts, but substantial and direct benefits will accrue within the Opportunity Zone Census Tracts listed above.

Note: Projects which substantially and directly benefit Opportunity Zone Census Tracts, but which do not consist of activities delivered within Opportunity Zone Census Tracts may be considered for competitive preference. If applicable, the respective Federal Agency will clearly define “substantially and directly” in the relevant funding announcement.

Estimated Funding Allocations

Estimate a percentage of the total dollar amount of federal funding awarded that would result in a direct benefit within the Opportunity Zone Census Tracts listed above:

- ☐ 76% - 100%
- ☒ 51% - 75%
- ☐ 26% - 50%
- ☐ 11% - 25%
- ☐ 1%- 10%

Provide a narrative explaining and/or reference the section in the application that explains how the project will support public and private investment in urban and economically distressed areas, specifically qualified Opportunity Zones (300-word limit):

Example: "The Main Street project described in this application will stimulate economic opportunity and mobility, encourage entrepreneurship, expand quality educational opportunities, and promote workforce development for those families residing within the XYZ Opportunity Zone."

The project will support public and private investment in San Antonio's economically distressed communities, including qualified Opportunity Zones, by strengthening the infrastructure needed to connect people experiencing homelessness to housing, supportive services, employment, and other resources that promote long-term housing stability and economic mobility. Through coordinated partnerships with public agencies, housing providers, philanthropy, healthcare, workforce partners, and private-sector property owners, the project will leverage existing community investments while supporting additional housing and service capacity. These efforts complement broader revitalization and economic development strategies by helping ensure that residents experiencing homelessness can benefit from community investment, access pathways to stable housing and employment, and remain connected to the neighborhoods and opportunities created through continued public and private investment.

Check the following boxes that accurately reflect the nature or purpose of the proposed project:

- | | |
|---|---|
| ☐ Access to Capital | ☐ Workforce Development |
| ☐ Asset Building | ☐ Low Income Housing Tax Credit (LIHTC) or other rent restricted housing |
| ☐ Business Assistance | ☐ Market rate housing |
| ☐ Community Capacity Building | ☐ Industrial development |
| ☐ Economic Development | ☐ Commercial or retail development |
| ☐ Education | ☐ Other business development |
| ☐ Healthy Food Access | ☐ "Above ground" infrastructure — streets, sidewalks, lighting |
| ☐ Health | ☐ "Below ground" infrastructure — water, sewer, gas, electric |
| ☒ Housing | ☐ Schools or other educational facilities |
| ☒ Human Services and Family Support | ☐ Hospitals or other health care facilities |
| ☐ Community Infrastructure | |
| ☐ Public Safety | |

Certification of Authorized Representative for the Applicant:

****Under penalty of perjury, I certify on behalf of the Applicant that**

- (1) all information provided on this form is true, complete, and accurate, and
- (2) the Applicant will notify the Agency immediately upon learning of any change in the information provided on this form, and
- (3) I am authorized to speak for the Applicant regarding all information provided on this form.

Prefix: Mrs. First Name: Katie Middle Initial: V Last Name: Wilson Suffix:

Title: President/CEO Organization: Close to Home dba South Alamo Regional Alliance for the Homeless

Signature:  Date: 9/28/2026

Safe Consumption Sites, Illicit Drugs, and Drug Paraphernalia (CoC Only)

Recipients and subrecipients of CoC program funds may not operate drug injection sites, or “safe consumption sites,” or knowingly distribute or permit the use of drug paraphernalia and illicit drugs on or off property under their control.

The above does not constitute a requirement that program participants must be sober in order to receive assistance or be evicted or exited from assistance for a first-time violation of a drug-related program policy or lease requirement. However, the Continuum of Care does not prohibit projects from requiring sobriety or participation in treatment as a condition of assistance where permitted in [24 CFR Part 578](#) and encourages voluntary access to substance use disorder treatment and recovery services.

Recipients and subrecipients agree to not operate or permit the above activities in their Memorandum of Understanding (MoU). More information on the MoU and the remedies for violating the requirements of a MoU are in the CoC Program Policy and Procedures.

The CoC Program Policy and Procedures can be found [here](#).

Lead-Based Paint Standards

Reference: [24 CFR 578.99\(f\)](#) (CoC) and [24 CFR 576.403](#) (ESG)

Recipients and subrecipients of CoC and ESG program funds must follow minimum standards for compliance with the lead-based paint remediation and disclosure requirements identified in [24 CFR 576.403](#) and [578.99\(f\)](#), including the [Lead-Based Paint Poisoning Prevention Act](#), the [Residential Lead-Based Paint Hazard Reduction Act of 1992](#) and implementing regulations in [24 CFR part 35](#), subparts [A](#), [B](#), [H](#), [J](#), [K](#), [M](#) and [R](#).

Recovered Materials

Reference: [24 CFR 578.99\(b\)](#) (CoC) and [24 CFR 576.407\(f\)](#) (ESG)

All recipients and subrecipients of CoC and ESG program funds must follow minimum standards for the procurement of recovered materials and shall comply with the requirements identified in [24 CFR 576.407\(f\)](#) and [24 CFR 578.99\(b\)](#), including that the recipient and its contractors must comply with [Section 6002 of the Solid Waste Disposal Act 29](#), as amended by the [Resource Conservation and Recovery Act](#). The requirements of Section 6002 include procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at [40 CFR part 247](#) that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds \$10,000 or the value of the quantity acquired by the preceding fiscal year exceeded \$10,000; procuring solid waste management services in a manner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.