



## Call to Order

Meeting called to order by La Juana Chambers at 3:00 PM.

Verification of quorum: Yes.

## Roll Call & Mission Moment

Attendance list: Abe Capetillo, Jane Paccione, Emily Kittrell/Jason Aleman, La Juana Chambers, Claudia Weisberg, Robert Reyna, Roy Fletcher/Javier Salazar, Scott Ackerson, Connie Belciug, [Non-Voting]: Justin Holley, Lana Hernandez. (All In Person)

Absent: Bobby Blanton/William McManus, Melissa Cabello Havrda, Jack Tsai, Matthew Howard, Mark Carmona/Patrick Steck, Tyler Shoesmith, Valerie Narvaez, Stephanie Medellin.

Guests: Ryan Lugalía-Hollon

Staff: Katie Wilson, Eboni Jett, Jacqueline Charlery, Ryan Orsinger, Nina Gall

Mission Moment:

Summary: The full board and guests provided a statement on which Close to Home core value they align with the most and why for the Mission Moment.

After the Mission Moment, Ryan Lugalía-Hollon, with San Antonio Area Foundation provided a presentation on the "All Hearts on Deck Campaign"; which focuses on togetherness of the community in support of the non-profit sector to change the conversation and support one another during federal funding loss.

## Public Comment

There was no Public Comment.

## Consent Agenda

Motion: Approve August 2025 Minutes, September Financial Report, and Governance Charter Updates.

The board reviewed the minutes, Jacqueline Charlery provided financial updates, and there were no governance charter updates for this meeting.

Moved by: Abe Capetillo | Seconded by: Robert Reyna

Vote:  Yes |  No |  Abstain

Motion carried.



## Board Report – Katie Wilson

Katie Wilson presented the board with her board report and welcomed the new board members as well as Lana Hernandez as the new Alliance Board co-chair. She also welcomed Jacqueline Charlery as a new employee of Close to Home as well as Mallory Perez, Close to Home's new Policy Analyst.

Katie announced that all new board members have been onboarded and provided information on the Virtual Sessions that are offered every other Friday on different system subjects and all are welcome to attend. She let the board know that the onboarding sessions will be recorded and available on the board's SharePoint site.

Katie also let the board know that there will be further updates on board committee seats that are available for the board to participate on and when to expect weekly board updates via email. She also gave the board the State of Homelessness date, which is August 19<sup>th</sup>, the Big Give dates which are set for September 23<sup>rd</sup>-25<sup>th</sup>, as well as the projected Board Retreat for the fall.

Katie gave an overview of the Close to Home Compass and gave the board a description and explanation of the three core areas of the compass: A Place to Call Home, One Community; One Plan, and It Starts at Home. She then took a deeper dive into the main areas of concentration for the three core areas.

Katie showed the board the Foundational Pillars graphic and informed the board that the pillars are how we are organizing and structuring the priorities through the Foundational Pillars. Katie also let the board know that Close to Home has been working with the FirstDay foundation and the work on the OKR structure and best practices with them.

Katie presented the steps in the 5-year planning process for the COMPASS: One Community, One Plan area. She provided a high-level overview of the planned timeline, which includes completing a Shelter and Housing Report, gathering community and Board input, developing a proposal for the Homelessness Impact Fund, and finalizing the five-year plans. The process will focus on identifying long-term system needs, aligning funding priorities with predicted gaps, establishing measurable goals and governance roles, and preparing for an external launch during H&H Week in November. Board members expressed some concerns with alignment with multiple homelessness plans underway and offered to engage in further coordination conversations.

Katie provided an update on the Cattleman Square planning timeline. She outlined the remaining steps for April through June 2026, including incorporating Working Group and public feedback into the HRAP, participating in CoC committee meetings, presenting to the SAHT Board, and circulating the final plan to key partners. The final phase will focus on implementation planning with the Working Group, the City of San Antonio, Close to Home, and the San Antonio Housing Trust, with final presentations and delivery of the completed HRAP and detailed implementation plan expected in June 2026.

Katie provided an update on the Fall Board Retreat, which is being targeted for mid-September.



She shared that the retreat will include Objectives and Key Results training, a review of Close to Home's mission, vision, beliefs, and community vitals, as well as discussion of the five-year homelessness strategic plan goals. The retreat will also include review of Close to Home and HMIS annual action plans for 2027.

Katie also announced the launch of the Alliance "All In" Newsletter. She shared that the newsletter will serve as a regular communication tool for the Alliance and will include key updates such as Advisory Board reminders, One Community, One Plan information, CoC governance updates, committee considerations and updates, community vitals, upcoming trainings, and important reminders.

Katie also provided an update on past and future development funding, noting that the totals presented do not include federal or City of San Antonio funding. She reviewed 2025 fundraising results, which included program and restricted funding, in-kind donations, and unrestricted support, totaling \$122,083.99. She also shared that 2026 secured funding to date totals \$145,000, with additional applications and giving opportunities in progress. Katie highlighted that these funds support key organizational priorities, including diversion, PIT-related needs, unrestricted operations, and other system support efforts. She also let the Board know that if they have any connections or offerings for the Big Give, they should share them with her so those opportunities can be included in the planning and outreach efforts.

Katie provided financial updates to the Board, including the status of outstanding dues, pending online donations, contract activity, and recent fundraising efforts. She shared that SAMMinistries has paid \$117,616.27 toward outstanding dues, with a remaining balance of \$68,573.32, and noted that the CFO is prioritizing a partial payment once cash flow improves. Katie also reported that \$4,872.06 in online donations are tied to the Flipcause bankruptcy lawsuit and are expected to be received once the process concludes. She further noted that the COSA contract was executed on April 27, 2024, and that the Champions Fore Charity campaign concluded on April 13, 2026, with a \$10,000 check expected on May 14, 2026.

Katie provided a brief update on the Homeless Strategic Plan Advisory Board, the group that brings together the consolidated plan constituent representation, revamp, noting that the HSPAB will focus on coordination, implementation, performance monitoring, and alignment of strategic planning efforts across key community partners. She let the board know that she is thinking about having some Close to Home board members come onto the HSPAB.

Katie also announced that a virtual Board meeting will be needed in June to review and approve key items, including NOFO funding recommendations, policies and scorecards, CoC/ESG/local written standards, and the Governance Charter. She noted that the HUD CoC NOFO is expected by May 29, 2026.

Katie provided an update on recent and upcoming events and media activities. Katie spoke about Close to Home being connected with the work that Lori Houston and Kevin Dinnin are doing on at the SA Greater Chamber and that they now have a Homelessness Taskforce that will be working on finding out ways that the business community can offer support in the next 5



months. She highlighted Close to Home's participation in conferences, forums, working groups, panels, podcasts, and community presentations during March and April. She also shared several upcoming engagement opportunities, including presentations, task force meetings, the State of Homelessness event, and the 2026 Big Give, noting that Board support through connections, in-kind donations, and "friendraiser" opportunities will be helpful.

Katie let the Board know that she was able to meet HUD Secretary Turner at the foster care roundtable in Austin and they had people there that provided lived expertise on the foster care system. She also said she provided them with information about us being the Continuum of Care lead and already working within the system to provide support in this area for youth and young adults.

### Strategic Plan Progress Updates – Eboni Jett

**Alliance Action Plan Updates:** Katie Wilson provided an overview of updates from the priorities in the Alliance Action plan. She spoke to the board about the continuous work of the Outreach and Access Committee, continuing to roll out the Performance Monitoring Framework, and at the next board meeting more updates will be provided.

**Compass Updates:** Katie also reported that we have completed two key Results have been successfully completed: the Self-Care Expo for homeless service providers, supporting workforce well-being across the system. Additionally, the updated Resource Placement Index, which introduced a more advanced prioritization approach that combines skilled assessor input, with a data-driven score to better match individuals to housing resources.

**HMIS Strategic Plan Updates:** Nina Gall provided an HMIS Strategic Plan update, highlighting progress on key data priorities, including the Performance Pillars Dashboard, chronic homeless data elements, API policies, data quality thresholds, mandatory security training, and support for Alliance Action Plan data needs. She reported that all Quarter 1 goals were accomplished as planned. She also shared that Quarter 2 work will focus on monitoring the Homelink Resource Placement Index, advancing API integration, continuing HMIS training development, improving unsheltered data collection, and preparing future street outreach data quality improvements.

### Committee Reports

Justin Holley provided an update on the Alliance Advisory Board. He announced that Scott Ackerson has transitioned to a voting member role on the CoC Board of Directors and thanked him for his leadership and service to the AAB. He also shared that Lana Hernandez, CEO of Street2Feet, was approved as the new Co-Chair, and that new Alliance interviews are temporarily on hold until she is fully onboarded and trained. The Board was informed that the new All In With the Alliance monthly newsletter has launched and will include governance summaries, trainings, data, and other key updates. Justin also introduced seven new Alliance members and shared that planning for Hunger and Homelessness Awareness Week will begin through an Events Subcommittee. Katie Wilson shared that ACAC will be voting on Alliance Communications Goals at their upcoming meeting. Additional updates included the NOFO process, progress on the 2026 Alliance Action Plan priorities, Homelink interventions and



refresher trainings, and the Performance Monitoring Framework. The next Alliance meeting is scheduled for July 23.

Eboni Jett provided LEAB/YAB updates, including the LEAB's review of the authentic engagement monitoring plan, recent Cattleman Square project updates, and continued discussion around full Alliance participation. The group also reviewed committee priority requests and provided feedback on implementation needs related to domestic violence, youth and young adult resources, and Homelink housing navigation. Katie Wilson also answered questions about the future of the YAB and reported to the board that we are currently working to recruit on the YAB side of the committee in Quarter 3.

Katie Wilson reported that the only comments she had for the Homeless Strategic Plan Advisory Board were reported earlier in her board report, focusing on the 5-year plan and possibly reorienting the HSPAB.

Justin Holley also provided updates on the Alliance Communications Advisory Committee, he stated they are working on the communications goals, the vote was approved for their 3 communications goal pillars, and they will be working to get out into the community to educate on the system during Hunger and Homelessness Awareness week at the end of the year. Katie Wilson also reported the group members and that they are really engaged and excited about getting to work with the communications plans.

Eboni Jett also provided an update on the Homeless Response System Advisory Committee. Cattleman Square presented on work completed to date and next steps. The YYA Subcommittee finalized the youth system map and is developing a youth training toolkit. The O&A Subcommittee continues mapping outreach coverage across San Antonio and Bexar County. The DV Subcommittee is finalizing lethality assessment and safety planning work, and the Prevention and Housing Providers Subcommittee is focused on implementing the YYA Shared Housing Pilot. The committee approved Housing Navigation and the Shared Housing Youth Pilot, while the HMIS encampment naming item was approved the policy for how they will be named will go back for further review before it is approved. There was further discussion by the Board around the Shared Housing and the importance of having this initiative.

Lastly, Emily Kittrell, serving as proxy for Jason Aleman, provided an update on the HMIS and Data Advisory Committee. Updates included a Community Vitals presentation by Alfonzo Galvan, for the second time and is generating healthy discussion. Emily reported on the launch of the All In With the Alliance monthly newsletter, and a Cattleman Square project update from Julie McFarland and Ashley Barker-Tolman. She reported that Tracy Ryan is now the chair for the Performance Subcommittee. She also reported the committee only had one approval item and this was the process change in HMIS when a family member exits and returns. No upcoming training needs or IFCCs were submitted, and the next HDAC meeting is scheduled for May 27, 2026.

Agenda items may be prioritized and considered in a different order



**CoC Business Items for Discussion & Possible Approval**

ITEM NAME	OKR	GOVERNANCE APPROVAL	CHAIR/COCHAIR	STAFF LEAD	VOTE
<b>Consent Items</b>		Board of Directors	La Juana Chambers	Katie Wilson	Motion: Abe Capetillo Second: Robert Reyna Approved: Y Abstained: None
<b>HDAC Seat Slate</b> 📎 p.21		HMIS & Data Advisory Committee	Jason Aleman	La Juana Ormsby Nina Gall	Motion: Robert Reyna Second: Jane Paccione Approved: Y Abstained: None
<b>Training Framework</b> 📎 p.22		Homeless Response System Advisory Committee	Patrick Steck	Eboni Jett	Motion: Robert Reyna Second: Scott Ackerson Approved: Y Abstained: None
<b>Board Virtual May Meeting Discussion</b>		Board of Directors	La Juana Chambers	Katie Wilson	
<b>HMIS MOU Discussion Item [Sep Attachment]</b>		HMIS & Data Advisory Committee	Jason Aleman	Nina Gall	
<b>Governance Seat Openings Discussion Item</b> 📎 p.48		Board of Directors	La Juana Chambers	Katie Wilson	
<b>Executive</b>		Board of Directors	La Juana	Katie	Motion:

Agenda items may be prioritized and considered in a different order



<b>Member Election, Vice President: Scott Ackerson</b>			Chambers	Wilson	Jane Paccione Second: Robert Reyna Approved: Y Abstained: None
<b>Executive Member Election, Secretary: Claudia Weisberg</b>		Board of Directors	La Juana Chambers	Katie Wilson	Motion: Jane Paccione Second: Scott Ackerson Approved: Y Abstained: None

The board had discussions on the voting items. The board discussed the HDAC Seat slate, and it was approved. The changes to the Alliance Training Framework were noted and the item was approved. The board also had a short discussion on where we are with the HMIS and Close to Home MOU and it will be up for resigning. The board then discussed voting in Scott Ackerson as the board Vice President while he left the room and the board unanimously agreed that Scott be the new Close to Home board Vice President. The board then discussed having Claudia Weisberg voted in as the new board secretary with extensive experience in this area. The board also unanimously approved Claudia as the new board Secretary.

Katie Wilson provided a list of open and available governance seats so that the board could discuss open positions. She spoke about Justin Holley’s upcoming exit from the Alliance Communications Advisory committee chair seat and that this would be opening soon. She asked to please email Tavia Manners with any questions or if any board members are interested.

**Reflection & Roundtable Announcements**

None were shared.

**Action Items & Next Meeting**

Action Item	Responsible Party	Due Date
None	N/A	N/A

**Adjournment**

Meeting adjourned at 5:07 PM.

**Continuum of Care Board of Directors Meeting Minutes**  
**Thursday, April 30, 2026, | 3:00 – 5:00 PM**

*Agenda items may be prioritized and considered in a different order*



Minutes prepared by: Tavia Manners

Approved by: Board Chair on 5.8.26.